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CYNGOR SIR
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ISLE OF ANGLESEY
COUNTY COUNCIL

Mr Dylan J. Williams
Prif Weithredwr – Chief Executive
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RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR SGRIWTINI CORFFORAETHOL	CORPORATE SCRUTINY COMMITTEE
DYDD MAWRTH 12 MAWRTH am 2:00 y. p.	TUESDAY, 12 MARCH 2024 at 2.00 pm
YSTAFELL BWYLLGOR 1, SWYDDFEYDD Y CYNGOR AC YN RHITHIOL DRWY ZOOM	COMMITTEE ROOM 1, COUNCIL OFFICES AND VIRTUALLY VIA ZOOM
Swyddog Pwyllgor	Ann Holmes 01248 752518 Committee Officer

AELODAU/MEMBERS

Cynghorydd/Councillor:

PLAID CYMRU / THE PARTY OF WALES

Geraint Bebb, Dyfed Wyn Jones (**Vice-Chair**), Jackie Lewis, Llio A. Owen, Alwen Watkin, Sonia Williams, Arfon Wyn

Y GRWP ANNIBYNNOL / THE INDEPENDENT GROUP

Ieuan Williams

LLAFUR CYMRU/ WELSH LABOUR

Keith Roberts

ANNIBYNNWYR MÔN / ANGLESEY INDEPENDENTS

Douglas M. Fowlie (**Chair**), Aled Morris Jones (Democratiaid Rhyddfrydol Cymru/Welsh Liberal Democrats) R. Llewelyn Jones

AELODAU CYFETHOLEDIG (Gyda hawl pleidleisio ar faterion Addysg) / CO-OPTED MEMBERS (With voting rights when dealing with Educational matters)

John Tierney (Yr Eglwys Gatholig / The Catholic Church),
Wenda Owen (Yr Eglwys yng Nghymru/The Church in Wales)
Gillian Thompson (Rhiant Llywodraethwr – Sector Ysgolion Cynradd/Parent Governor-
Primary Schools Sector)
Gwag/Vacant (Rhiant Llywodraethwr – Sector Ysgolion Uwchradd ac ADY/Parent
Governor- Secondary Schools Sector and ALN)

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A G E N D A

1 DECLARATION OF INTEREST

To receive any declaration of interest by any Member or Officer in respect of any item of business.

2 MINUTES OF THE PREVIOUS MEETING (Pages 1 - 6)

To present the minutes of the extraordinary meeting of the Corporate Scrutiny Committee held on 13 February 2024.

3 MONITORING PERFORMANCE: CORPORATE SCORECARD Q3 2023/4 (Pages 7 - 18)

To present the report of the Head of Profession (HR) and Transformation.

4 LOCAL PERFORMANCE INDICATORS: HOUSING SERVICES (Pages 19 - 22)

To present the report of the Head of Housing Services.

5 HOUSING REVENUE ACCOUNT (HRA) BUSINESS PLAN 2024-2054 (Pages 23 - 54)

To present the report of the Head of Housing Services.

6 ASSET MANAGEMENT STRATEGIC PLAN 2024-2029 (Pages 55 - 72)

To present the report of the Head of Highways, Waste and Property.

7 FORWARD WORK PROGRAMME (Pages 73 - 80)

To present the report of the Scrutiny Manager.

CORPORATE SCRUTINY COMMITTEE

Minutes of the extraordinary meeting held on 13 February, 2024

PRESENT: Councillor Dyfed Wyn Jones (Vice-Chair) (In the Chair)
Councillor Ieuan Williams (Vice-Chair for this meeting only)

Councillors Aled M. Jones, Llio A. Owen, Keith Roberts, Sonia Williams, Arfon Wyn.

Portfolio Members

Councillors Llinos Medi (Leader and Portfolio Member for Economic Development), Neville Evans (Portfolio Member for Leisure, Tourism and Maritime), Carwyn Jones (Portfolio Member for Corporate Business and Customer Experience), Gary Pritchard (Portfolio Member for Children, Youth and Housing Services), Alun Roberts (Portfolio Member for Adults' Services and Community Safety), Nicola Roberts (Portfolio Member for Planning, Public Protection and Climate Change), Dafydd Roberts (Portfolio Member for Education and the Welsh Language), Dafydd Rhys Thomas (Portfolio Member for Highways, Waste and Property), Robin Williams (Deputy Leader and Portfolio Member for Finance).

IN ATTENDANCE: Chief Executive
Deputy Chief Executive
Director of Function (Resources)/Section 151 Officer
Director of Education, Skills, and Young People
Head of Democracy (DS)
Senior Education Manager (AE)
Legal Services Manager (RJ)
Programme Manager (Corporate) (AH)
Solicitor (AO)
Scrutiny Manager (AGD)
Committee Officer (ATH)
Webcasting Officer (FT)

APOLOGIES: Councillors Douglas Fowlie, R. Llewelyn Jones, Jackie Lewis, Mrs Wenda Owen (Co-opted Member – The Church in Wales), Gillian Thompson (Co-opted Member – Parent Governor representative for the primary schools sector)

ALSO PRESENT: None

In the absence of the Chair, Councillor Douglas Fowlie, the meeting was chaired by the Vice-Chair, Councillor Dyfed Wyn Jones. Councillor Ieuan Williams was elected to serve as Vice-Chair of the Committee for this meeting only.

1 DECLARATION OF INTEREST

No declaration of interest was received.

2 PROPOSAL TO TRANSFER PUPILS FROM YSGOL CARREGLEFN TO YSGOL LLANFEHELL AND CLOSE YSGOL CARREGLEFN

The report of the Director of Education, Skills and Young People setting out a proposal to transfer pupils from Ysgol Carreglefn to Ysgol Llanfehell and close Ysgol Carreglefn was presented for the Committee's consideration and scrutiny.

The report was introduced by Councillor Dafydd Roberts, Portfolio Member for Education and the Welsh Language who said that the Committee is being asked to scrutinise and to forward its views to the Executive on the proposal to transfer pupils from Ysgol Carreglefn to Ysgol Llanfehell and close Ysgol Carreglefn, the recommendation to the Executive that Officers be authorised to publish a statutory notice on the proposal along with the recommendation that Officers be authorised to hold discussions with the community about securing the long term viability of the present school building as a community resource.

The Director of Education, Skills and Young People summarised the basis for the proposal saying that the paper presents the outcome of work undertaken to look at a range of options for the future of Ysgol Carreglefn for the following reasons –

- Ysgol Carreglefn has the highest cost per pupil of all Wales primary schools at £17,200 per pupil which is over three times higher than the average cost per pupil for Anglesey at £5,240.
- Ysgol Carreglefn has 80% surplus places with 9 pupils currently attending the school, 4 of whom are in Year 6. The school's forecast predicts 5 or fewer pupils attending the school from September 2024 onwards.
- Ysgol Carreglefn has the second highest carbon emissions per pupil of all Anglesey's primary schools at 1,167kgCO₂e per pupil compared to the average of 217kgCO₂e per pupil.
- There is a current and projected future maintenance cost of £317,350 at Ysgol Carreglefn.
- All pupils at Ysgol Carreglefn are taught in a single class with pupils aged 4-11 being taught together which can create challenges in meeting their different needs.
- Ysgol Carreglefn has had difficulty in appointing a headteacher and currently shares a headteacher with another school.

As Ysgol Carreglefn has fewer than 10 registered pupils at the 2024 January Census Point the School Organisation Code allows local authorities to undertake a streamlined procedure to bring about official closure consisting solely of the issuing of a notice of closure with the requirement to conduct a general consultation being waived. Should the proposal be approved by the Executive a statutory notice of closure will be issued, following which there will be a 28-day objection period running from 1 March to 1 April 2024. An objection report will subsequently be drafted and presented to the relevant committee(s) before a final decision is made. If a decision is made to close Ysgol Carreglefn then the closure would become effective in August 2024 and pupils from Ysgol Carreglefn would transfer to Ysgol Llanfehell from September 2024.

Acknowledging that the proposed closure of a school is a difficult prospect, the Committee sought clarification and assurances with regard to the following matters in considering the proposal –

- The position with regard to the school's playing field since the Carreglefn Memorial is situated on the approach to the playing field

The Committee was advised by the Director of Education, Skills, and Young People that the playing field forms part of the school.

- Whether parents of pupils who would be affected by the closure of Ysgol Carreglefn may nominate a different school to that of Ysgol Llanfechell for their child/children to attend.

The Committee was advised by the Director of Education, Skills, and Young People that the School Organisation Code 2018 states that where proposals involve the closure of a school, then information about the name and location of the proposed alternative provision must be included which in this instance is Ysgol Llanfechell. Although the proposal notes that pupils from Ysgol Carreglefn would transfer to Ysgol Llanfechell in the event of Ysgol Carreglefn's closure, the statutory notice must clearly state that that is subject to parental choice. Parents can apply for their children to attend any school and in specifying Ysgol Llanfechell as the alternative provision the Authority is providing parents and their children with the assurance that they can continue their education in the nearest school unless they have indicated otherwise.

- Whether there are any financial implications to the proposal in addition to the £126k net annual savings which implementing the proposal would be expected to generate through the school funding formula.

The Committee was advised by the Director of Education, Skills and Young People that there would be an additional cost to transport eligible pupils from Ysgol Carreglefn to Ysgol Llanfechell in accordance with the Authority's school transport policy as the road between Carreglefn and Llanfechell is considered unsuitable for learners of that age to walk to and from school. However those costs would be minimal. Implementing the proposal could also incur transitional costs as noted in section 8 of the proposal paper which details the financial impact of the proposal if implemented.

The Director of Function (Resources)/Section 151 Officer explained the process and the budget adjustments that would be made in respect of both Ysgol Llanfechell and Ysgol Carreglefn up to and following the closure of the latter should the proposal be implemented there being no new build project involved in the proposal in this instance.

With regard to the possibility of additional funding being transferred to Ysgol Llanfechell before the 2024/25 financial year to help with the transition of pupils from Ysgol Carreglefn the Director of Education, Skills and Young People advised that school budgets are set based on pupil numbers in September the previous year. Should the proposal be approved then Ysgol Llanfechell would receive additional funding from April 2025 to reflect the transfer of pupils from Ysgol Carreglefn. However as the proposal involves the closure of Ysgol Carreglefn midway through the financial year in September 2024 a portion of the additional funding would transfer to Ysgol Llanfechell at that time. The Director of Function (Resources)/Section 151 Officer confirmed that although school funding regulations state that funding must be allocated according to the funding formula for schools it is likely that Ysgol Llanfechell would receive extra funding over and above what would be allocated to it if the formula was adjusted for 4 additional pupils to enable the school to use it for that purpose.

- The future of the Carreglefn school building should the school cease to operate as such. Councillor Llio Owen speaking as a Local Member said that although many in the local community understood the reasons for the proposal, they were saddened by the prospect of the school closing. She emphasised that the community is however keen to retain the school building as a historic and long-standing resource in the village and she wanted to know the likelihood of this being possible.

The Committee was advised by the Legal Services Manager that the future of the school building and the associated memorial is a separate matter to the proposal which is to discontinue the school as an education provision and is not a consideration or factor in the proposal. The future of the Ysgol Carreglefn building will be the subject of subsequent discussions if the proposal is implemented.

- The arrangements for helping pupils from Ysgol Carreglefn transition to Ysgol Llanfechell and adapt to a new school environment and larger classes.

The Committee was advised by the Director of Education, Skills and Young People that no support will be arranged until after a final decision is made. Should the proposal be approved, it is foreseen that there would be engagement between the two schools before the end of the school year in the form of joint activities, sharing information and facilitating a visit to Ysgol Llanfechell. Question and answer leaflets for parents and pupils would also be produced.

- The additional procedures and requirements which the Council has followed in formulating the proposal to close Ysgol Carreglefn as a designated rural school given that the School Organisation Code has established a procedural presumption against the closure of rural schools and requires local authorities to follow a more detailed set of procedures in bringing forward any such proposals.

The Committee was advised by the Director of Education, Skills, and Young People and by the Programme Manager that a range of possible reasonable alternatives to closure has been considered by the Authority as required by the Code and as set out in section 6 of the proposal paper. Those alternatives as well as the proposed option have been assessed in terms of their likely impact on the quality and standards in education, the community and on travelling arrangements for pupils (section 7.2 of the paper). A community impact assessment has been prepared (set out in Appendix 2) to explore the overall long-term impact on people and the community of the closure of a rural school. The assessment of the options shows that there are some positive and negative impacts to the reasonable alternatives considered. The analysis shows that the proposal to transfer pupils from Ysgol Carreglefn to Ysgol Llanfechell and close Ysgol Carreglefn has an overall positive effect on standards, community aspects and pupils' travel arrangements. While the proposal is shown to have a negative impact on travel arrangements this is not anticipated to be significant as Ysgol Llanfechell is only 2.2 miles from Ysgol Carreglefn and currently only 47% of pupils who live within the catchment area of Ysgol Carreglefn attend the school.

- Whether the proposal will help strengthen the Welsh language.

The Committee was advised by the Director of Education, Skills, and Young People that both Ysgol Llanfechell and Ysgol Carreglefn are Welsh medium schools with both being in category 3 in terms of language category where Welsh is the main language for the school, the school has a strong Welsh ethos and all pupils will be supported to use the Welsh language inside and outside the classroom. There would therefore be no change in the language category. As at January 2023, only 10% of pupils from Ysgol Carreglefn speak Welsh at home compared to 48% of pupils at Ysgol Llanfechell. The proposal could therefore present more opportunities for pupils from Carreglefn to immerse themselves in the Welsh language with other Welsh speaking pupils at Ysgol Carreglefn.

- The arrangements for supporting staff who would be affected by the implementation of the proposal.

The Committee was advised by the Director of Education, Skills and Young People that the Authority would ensure that there is an ongoing dialogue with staff including keeping them informed of potential openings and alternative employment opportunities as well as support for their wellbeing. Additionally, pay protection arrangements apply for a period.

Councillor Llinos Medi, Leader of the Council and a Local Member emphasised the importance of the Ysgol Carreglefn building as the last community resource available to the community of Carreglefn which is a very active community as the report attests to. She expressed her appreciation to all who had contributed towards the efforts to keep the school open in recent years but that the decline in pupil numbers means that the proposal

presented is seen as the best solution to address the challenges facing the two schools and the key drivers for the area. In stressing the closeness of the communities of Carreglfn and Llanfechell she referred to the fact that both are served by the same community council.

Whilst the Committee recognised and accepted the challenges involved in maintaining Ysgol Carreglfn with so few pupils, there was a strong consensus among the Scrutiny Committee's members that should the proposal be approved and implemented, then every effort should be made to ensure the continuation of the Carreglfn school building as a community asset. In supporting that sentiment Councillor Arfon Wyn felt that similar support should be given to other communities who would like to acquire the school building following the closure of the local school in Bro Aberffraw, Llangaffo and Bodorgan for example. Councillor Aled Morris Jones felt that this situation need not have arisen had the Authority approached the situation in Ysgol Carreglfn differently some years ago and that consequently parents had decided to take their children to schools elsewhere leading to the decline in pupil numbers at the school. Some suggestions were made regarding the contents of the proposal paper in that it would have been helpful to have included a summary of the requirements of the School Organisation Code with regard to rural schools to show that those had been considered, as well as clarification of the Authority's School Transport Policy.

The Chief Executive acknowledged that a school closure proposal is difficult to consider and is not presented lightly, and he referred to the comprehensiveness of the proposal paper in providing assurance that every reasonable alternative option had been considered and explored. He also acknowledged the strength of feeling with regard to safeguarding the school building for the community's use and assured the Committee that if the proposal is implemented, the Authority is committed to having that discussion with the community of Carreglfn and to finding the best solution in the circumstances and within the policies and regulations in which the Authority operates.

Having scrutinised the proposal to transfer pupils from Ysgol Carreglfn to Ysgol Llanfechell and close Ysgol Carreglfn and having regard to all the information presented both written by way of the proposal paper and orally by Officers at the meeting, the Committee resolved –

- **To support and to recommend to the Executive the proposal to transfer pupils from Ysgol Carreglfn to Ysgol Llanfechell and close Ysgol Carreglfn (*Councillor Aled M. Jones voted against for the reason stated above*).**
- **To support and to recommend to the Executive that Officers be authorised to publish a statutory notice on the proposal. (*Councillor Aled M. Jones voted against for the reason stated above*).**
- **To unanimously support and to recommend to the Executive that Officers be authorised to hold discussions with the community with a view to provide an opportunity to secure the long-term viability of the present school building as a community resource.**

**Councillor Dyfed Wyn Jones
Chair**

DRAFT

ISLE OF ANGLESEY COUNTY COUNCIL <u>Scrutiny Report Template</u>	
Committee:	Corporate Scrutiny
Date:	12 March 2024
Subject:	Scorecard Monitoring Report - Quarter 3 (2023/24)
Purpose of Report:	To Challenge Performance
Scrutiny Chair:	Councillor Douglas Fowlie
Portfolio Holder(s):	Councillor Carwyn E Jones, Portfolio Holder for Transformation
Head of Service:	Carys Edwards
Report Author:	Gwyndaf Parry
Tel:	01248 752111
Email:	GwyndafParry@ynysmon.llyw.cymru
Local Members:	n/a

1 - Recommendation/s	
1.1	This is the third scorecard report of 2023/24. It portrays the position of the Council against its wellbeing objectives.
1.2	<p>The report highlights some of the positive stories with respect to the quarter 3 performance. Some of these highlights include:</p> <ul style="list-style-type: none"> • The Welsh Language in Schools indicators • The NERS indicators; • The number of empty homes brought back into use; • The Adult Services indicators; • The Children and Families Service indicators; • The homelessness indicators; • The average number of calendar days to let lettable units of accommodation; • The Waste Management indicators; and • The Planning indicators
1.3	The Committee is requested to scrutinise the scorecard and note the areas which the Leadership Team are exploring and investigating to manage and secure further improvements into the future.
1.4	<p>These are recommended as follows:</p> <ul style="list-style-type: none"> 1.4.1 Freedom of Information (FOI) requests responded to within timescale; 1.4.2 Customer Complaints Management; 1.4.3 The average number of days to deliver a DFG; and

- 1.4.4** The average number of calendar days to let lettable units of accommodation (excluding DTLs)
- 1.5** The committee is asked to recommend the mitigation measure outlined above

2 – Link to Council Plan / Other Corporate Priorities

Used as part of the monitoring of the Council Plan

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

- 3.1** Impact the matter has on individuals and communities [**focus on customer/citizen**]
- 3.2** A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [**focus on value**]
- 3.3** A look at any risks [**focus on risk**]
- 3.4** Scrutiny taking a performance monitoring or quality assurance role [**focus on performance & quality**]
- 3.5** Looking at plans and proposals from a perspective of:
- Long term
 - Prevention
 - Integration
 - Collaboration
 - Involvement
- [**focus on wellbeing**]

4 - Key Scrutiny Questions

- 4.1. 83% of the indicators of the Corporate Health section whose targets are monitored are performing well. What assurance can be given that the remainder of the indicators will improve?
- 4.2. The scorecard recognises that there is room for improvement in responding to freedom of information requests and complaints within timescale. Are there arrangements in place to improve performance?
- 4.3. What is the latest situation regarding the introduction of amendments to the current scorecard to ensure alignment with the Council Plan 2023-2028? What is the timetable for implementation?
- 4.4. What factors can influence performance during Quarter 4 and what measures can be implemented to mitigate any negative effects?

5 – Background / Context

5.1 Our new Council Plan for 2023-2028 identifies the local needs and wellbeing priorities and sets out our aims and objectives for the next five years.

5.2 This scorecard monitoring report is used to monitor the performance of our identified Key Performance Indicators (KPIs) in delivering the Council's day to day activities. It provides the intelligence to enable the Council to take a proactive approach to performance management and as such, the report identifies any mitigating actions agreed by the Leadership Team to drive and secure improvements into the future.

5.3 The scorecard (appendix 1) portrays the current end of Q3 position and will (together with this report) be considered further by the Corporate Scrutiny Committee and the Executive during March.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

n/a

7 – Financial Implications

The end of Q3 financial position is noted in the report.

8 – Appendices:

Appendix A - Scorecard Quarter 3

9 - Background papers (please contact the author of the Report for any further information):

- 2023/24 Scorecard Monitoring Report - Quarter 2 (as presented to, and accepted by, the Executive Committee in November 2023).
- Council Plan 2023-2028

SCORECARD MONITORING REPORT – QUARTER 3 (2023/24)

1. INTRODUCTION

- 1.1 Our new Council Plan for 2023-2028 identifies the local needs and wellbeing priorities and sets out our aims and objectives for the next five years.
- 1.2 This scorecard monitoring report is used to monitor the performance of our identified corporate Key Performance Indicators (KPIs) in delivering the council's day to day activities that underpin the delivery of the Council Plan. It provides the intelligence to enable the Council to take a proactive approach to performance management and as such, the report identifies any mitigating actions agreed by the Leadership Team to drive and secure improvements into the future.
- 1.3 The scorecard (appendix 1) portrays the current end of Q3 position and will (together with this report) be considered further by the Corporate Scrutiny Committee and the Executive during March.

2. CONTEXT

- 2.1 The performance monitoring KPIs are aligned to the Councils' current three wellbeing objectives:
 - Objective 1 - Ensure that the people of Anglesey can thrive and realise their long-term potential
 - Objective 2 - Support vulnerable adults and families to keep them safe, healthy and as independent as possible
 - Objective 3 - Work in partnership with our communities to ensure that they can cope effectively with change and developments whilst protecting our natural environment
- 2.2 It is not possible to publish information for all KPIs on the Scorecard on a quarterly basis due to the nature of data collection methods. When this is the case, a note indicates how often the KPI is monitored and when the data will be available for collection, e.g. (annual) (Q4), (termly) (Q3).
- 2.3 The results within the scorecard are all cumulative and as such the trends column will inform the performance trends from quarter to quarter throughout the year.
- 2.4 The RAG status for each section of the scorecard, with the exception of financial management which is agreed following the professional advice of the Head of Resources / Section 151 officer, can be found below:
 - Red - more than 10% below target and/or needing significant intervention
 - Amber - between 5% & 10% below target and/or requiring some intervention
 - Yellow - within 5% of target
 - Green - on or above target

3. CORPORATE HEALTH PERFORMANCE

3.1 The majority (83%) of the indicators with targets monitored in this section are performing well against targets (Green or Yellow RAG). Some of the highlights are noted below.

3.2 Regarding Customer Complaints Management, due to operational difficulties we were unable to report on Customer Complaints (excluding Social Services who report differently) and FOI in the previous scorecard report (Q2). With the operational difficulties in capturing the data now resolved, the customer complaints data for Q2 and Q3 has been made available and can be seen in the table below.

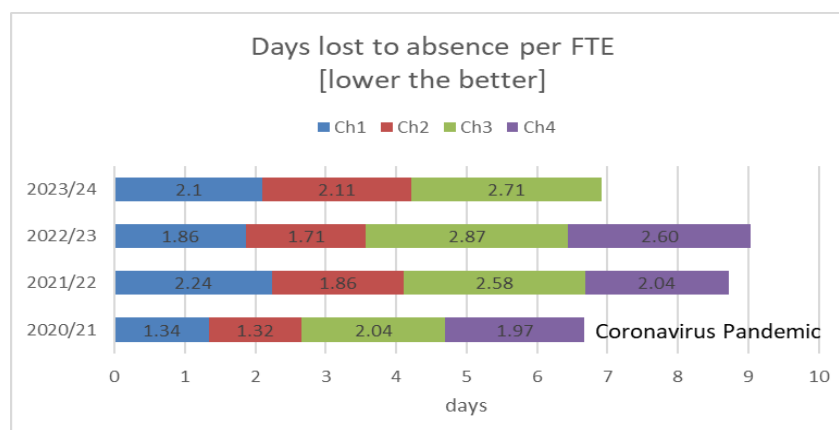
Indicator	Q1 (Apr – June)	Q2 (April – Sept)	Q3 (April – Dec)
01) No of Complaints received (excluding Social Services) *	13	23	34
03) Total number of complaints upheld / partially upheld *	2	2	6
04) Total % of written responses to complaints within 20 days (Corporate)	83%	82%	76%
07) Number of concerns (excluding Social Services)	55	70	166
08) Number of Compliments *	34	70	193

*excluding Social Services – scorecard in appendix 1 includes social services data

3.3 There are currently no causes for concern with regards to the Social Services Complaints.

3.4 The council are currently RED in responding to FOI requests within timescale with a performance of 79% against a target of 90% for the quarter, due to operational difficulties. This is a decline on the 84% reported at the end of Q1, however it is an improvement on Q3 last year where 71% were completed within timescale.

3.5 At the end of Q2 the Council is RED against its target with 6.92 days lost to absence per FTE in the period against a target of 6.19 days. This performance is a slight decline on the same period for the last 4 years and is mainly due to long term sickness which equate to 59% of the absence rates for Q3, although this has improved from 62% reported in the Q2 report. It should be noted that 2023/24 will be the first full year of including Covid sickness.



- 3.6 The financial management section currently forecasts an underspend of £0.842m for the year. There has been an improvement in the Council's financial position at the end of the third quarter. As the year moves on, and estimated costs become actual costs, the forecasts become more accurate and a change in the reported position between the 2nd and 3rd quarter is not unexpected. However, the movement in 2023/24 has been more significant than in previous years.
- 3.7 At the end of the 2nd quarter, Services were asked to try and slow expenditure and delay the filling of vacancies which has achieved an improved position compared to quarter 2. Difficulties in recruitment in some work areas, the identification of additional income and a fairly uneventful first part of the winter have also contributed to the change.
- 3.8 Although the forecast is encouraging and, if achieved, it does significantly strengthen the Council's financial position, it should be noted that there are still underlying financial pressures which need to be addressed in the 2024/25 budget. The forecast position is improved by one off savings generated from staff vacancies, which may not re-occur in 2024/25, and additional grant funding, which are unlikely to be received again at the same level in 2024/25.
- 3.9 Demand for services is always an ongoing risk and increase in the demand for services (Adult Services, Children and Families Service, Homelessness and Council Tax Reduction Scheme) can quickly change the financial outturn. The current forecasted financial position will allow the Council to meet the costs, should demand increase significantly during the final quarter.
- 3.10 The forecast underspend on the Capital Programme 2023/24 is £9.236m, with this being potential slippage into the 2024/25 Capital Programme. The funding for this slippage will also slip into 2024/25 and will be factored in when producing the Treasury Management Strategy Statement, Capital Strategy and Capital Programme for 2024/25.
- 3.11 Further information on financial management can be seen in the 'Revenue Budget Monitoring Report for Q3', the 'Capital Budget Monitoring for Q3' and the 'Housing Revenue Account Budget Monitoring for Q3' reports which will be discussed in The Executive meeting on the 29th February.
- 3.12 The indicator results for this section provides reasonable assurance that the Council is managing its people, customers and finances in a manner that is expected from a well-run Council.

4. PERFORMANCE MANAGEMENT

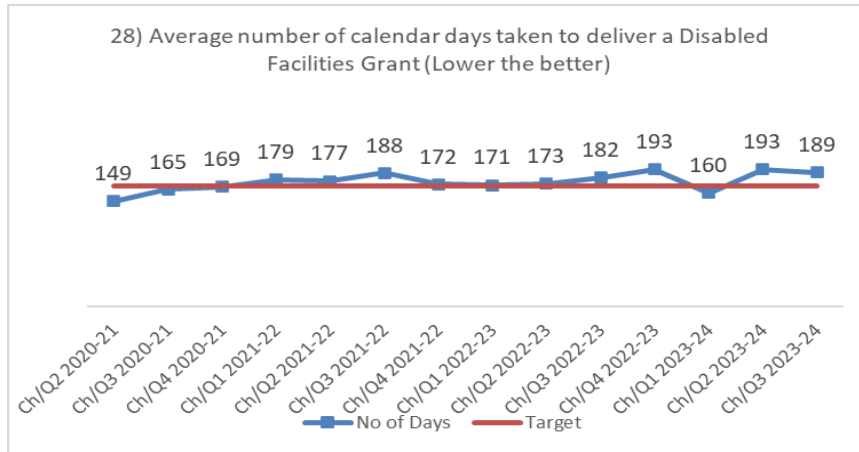
- 4.1 At the end of Q3 it is encouraging to note that the majority (97%) of the performance indicators are performing above target or within 5% tolerance of their targets. Only one indicator has underperformed against its targets in Q3 and is highlighted on the scorecard as being Red.

- 4.2 Performance for our wellbeing **Objective 1** where we are working to ensure that the people of Anglesey can thrive and realise their long-term potential, at the end of Q3 has been good with no indicators against this objective currently underperforming.
- 4.3 Some examples of the KPIs achieving their targets within this objective during the quarter include:
- 4.3.1 The two Education indicators on the Welsh language (indicators 4 and 5) – where 100% of pupils at the end of the Foundation Phase are assessed in Welsh and 70% of year 11 pupils are studying Welsh first language (up from 67.5% in academic year 21/22).
 - 4.3.2 The National Exercise Referral Scheme indicators (9 and 10) – where both indicators are green against targets.
 - 4.3.3 The number of empty properties brought back into use (indicator 11) – where the annual target of 50 properties has already been met with 52 properties brought back into use up to the end of Q3. Once again, the use of the Council Tax Premium has proved beneficial with 52 less empty properties within our communities.
- 4.4 One indicator didn't achieve its target at the end of the quarter for wellbeing **Objective 2** where we are supporting vulnerable adults and families to keep them safe, healthy and as independent as possible.
- 4.4.1 Indicator 28 - Average number of calendar days taken to deliver a Disabled Facilities Grant – which is RED with a performance of 189 against a target of 170 days.

The performance is an improvement on the 193 days recorded in Q2, however is a decline on the 182 days recorded for Q3 2022/23. The reasons for the decline in performance for this indicator include:

- A shortage of contractors available to undertake the work. Recently a meet the buyer event was held when the council were able to attract additional contractors who would be able to undertake adaption works in future.
- The performance in the first quarter of the year had many adaptations that took less time to complete hence why the performance was above target. Since then, we have seen larger adaptations being undertaken which require a longer time to complete.
- Changes to the eligibility criteria which means adaptations up to the value of £10k are no longer means tested has resulted in an increase in applications for DFG works, which inevitably results in reducing performance.

It was agreed in the Corporate Scrutiny Committee in November 2023 that the Housing service would undertake a task and finish exercise on the DFGs. The initial findings will be reported back to the Corporate Scrutiny Committee in March.



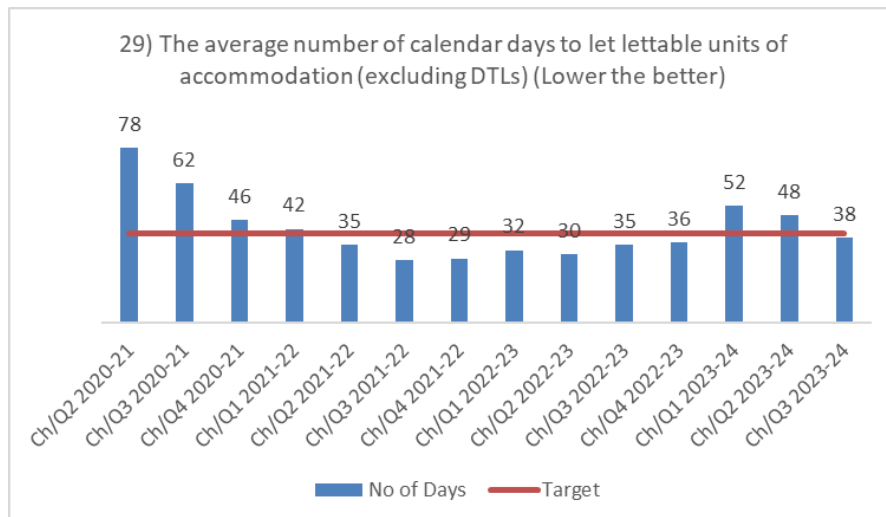
4.5 Some examples of the KPIs achieving their targets during the quarter for this wellbeing objective include:

4.5.1 The Adult Services indicators (Indicators 16 - 19) are all Green against targets for the quarter. In a time where the Service continues to be under pressure because of an ageing population and difficulties in recruiting staff this is encouraging.

4.5.2 The Children and Families Service indicators (indicators 20-25) are all Green against target. The performance is particularly good when considering the significant increase in referrals coming into the service and the added pressures of a cost of living crisis.

4.5.3 The Homelessness indicators (Indicators 26 + 27) for the Housing Service have also demonstrated good performance with both Green against targets for the quarter despite an increase in demand.

4.5.4 The average number of calendar days to let lettable units of accommodation (excluding DTLs) (indicator 29) is now Green against target with a performance of 38 days on average compared to being red at the end of the first quarter with a performance of 52 days. This indicator is being discussed by a Scrutiny task and finish panel with the aim to secure further improvements into the future. The panel will provide feedback to the Corporate Scrutiny Committee in March.

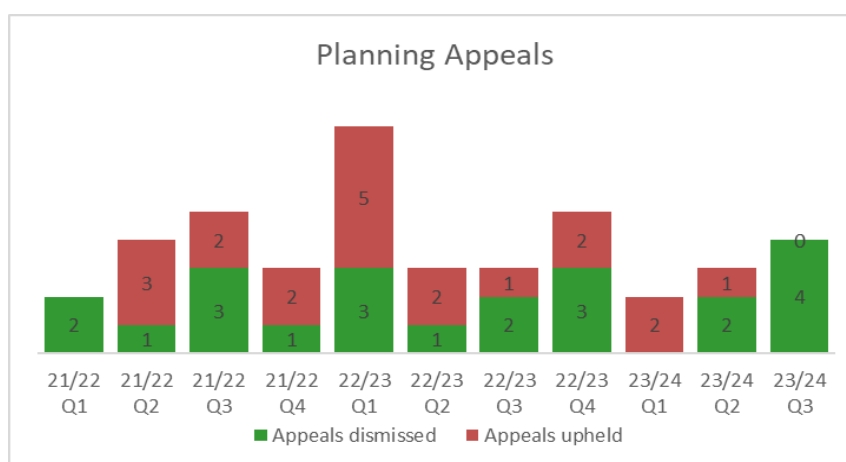


4.6 The performance of indicators to monitor our wellbeing **Objective 3** where we work in partnership with our communities to ensure that they can cope effectively with change and developments whilst protecting our natural environment has been excellent with all indicators Green and above target.

4.7 The indicators that have achieved targets include:

4.7.1 The waste management indicators (Indicator 31 - 34) are Green against targets. 97.5% of our streets surveyed in the quarter were clean of any waste and it's encouraging to note that fly tipping incidents continue to be cleared within a day. The percentage of waste reused, recycled or composted remains high at 66.1% for the quarter.

4.7.2 The planning indicators (indicators 35 - 37) are all Green against target. The planning applications determined within time (indicator 35) continues to perform particularly well with 95.6% of applications determined at the end of Q3. This compares to a performance of 91% at the end of 22/23 and 79% at the end of 2021/22 and 2020/21. The performance of the planning appeals indicator (indicator 36) is also green for the first time this year will all four of the appeals discussed in Q3 being dismissed, bringing the total to 66.7% dismissed for the year (6 of the 9 appeals).



5. CONCLUSION

5.1 It is encouraging to note that 91% of the performance indicators are performing above target or within 5% tolerance of their targets for the quarter. This is the best performing Q3 scorecard report since its introduction.

5.2 The report highlights some of the positive stories with respect to the quarter 3 performance. Some of these highlights include:

- The Welsh Language in Schools indicators
- The NERS indicators;
- The number of empty homes brought back into use;

- The Adult Services indicators;
- The Children and Families Service indicators;
- The homelessness indicators;
- The average number of calendar days to let lettable units of accommodation;
- The Waste Management indicators; and
- The Planning indicators

5.3 The report also highlights certain areas that are underperforming against targets. These are highlighted in 6.1 below.

6. RECOMMENDATIONS

6.1 The Committee is requested to scrutinise the scorecard and note the areas which the Leadership Team are exploring and investigating to manage and secure further improvements into the future.

These are recommended as follows:

- 6.1.1 Freedom of Information (FOI) requests responded to within timescale;
- 6.1.2 Customer Complaints Management;
- 6.1.3 The average number of days to deliver a DFG; and
- 6.1.4 The average number of calendar days to let lettable units of accommodation (excluding DTLs)

7. GLOSSARY

7.1 Below is a list of acronyms used within the report and Scorecard

- 7.1.1 KPI – Key Performance Indicator
- 7.1.2 Q1 – Quarter 1
- 7.1.3 Q2 – Quarter 2
- 7.1.4 Q3 – Quarter 3
- 7.1.5 Q4 – Quarter 4
- 7.1.6 RAG Status - Red - more than 10% below target and/or needing significant intervention
Amber - between 5% & 10% below target and/or requiring some intervention
Yellow - within 5% of target
Green - on or above target
- 7.1.7 Trend - Trend arrows represent quarter on quarter performance
- 7.1.8 FTE – Full Time Equivalent
- 7.1.9 FOI – Freedom of information
- 7.1.10 HRA – Housing Revenue Account
- 7.1.11 NEET – Not in Education, Employment or Training
- 7.1.12 DTL – Difficult to Let
- 7.1.13 NERS – National Exercise Referral Scheme
- 7.1.14 CPR – Child Protection Register
- 7.1.15 IOACC – Isle of Anglesey County Council

Appendix A - Cerdyn Sgorio Corfforaethol - Corporate Scorecard Ch-Q3 2022/23

Rheoli Perfformiad / Performance Management	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed Ch / Q Target	Targed BI / Yr Target	Canlyniad 22/23 Result	Canlyniad 21/22 Result
Objective 1 - Ensure that the people of Anglesey can thrive and realise their long-term potential							
1) Percentage of pupil attendance in primary schools (tyrnhorol) (Q3)			93.04%			91.69%	-
2) Percentage of pupil attendance in secondary schools (termly) (Q3)			87.27%			85.22%	-
3) Percentage of Year 11 leavers not in Education, Training or Employment [NEET] (annual) (Q4)						3.20%	2.60%
4) Percentage of pupils assessed in Welsh at the end of the Foundation Phase (annual) (Q3)	Gwyrdd / Green	⇒	100%	100%	100%	100%	-
5) Percentage of year 11 pupils studying Welsh [first language] (annual) (Q3)	Gwyrdd / Green	↑	70%	67.5%	67.5%	68%	68%
6) Percentage of Quality Indicators (with targets) achieved by the library service (annual) (Q4)						-	-
7) Number of visits to leisure centres	Melyn / Yellow	⇒	380k	400k	546k	539k	388k
8) Percentage of food establishments that meet food hygiene standards	Gwyrdd / Green	↑	98.6%	95%	95%	98%	98%
9) Percentage of NERS clients who completed the exercise programme	Gwyrdd / Green	↑	65%	50%	50%	72%	47.5%
10) Percentage of NERS clients whose health had improved on completion of the exercise programme	Gwyrdd / Green	↓	81%	80%	80%	78%	84%
11) Number of empty private properties brought back into use	Gwyrdd / Green	↑	52	37	50	80	91
12) Number of new homes created as a result of bringing empty properties back into use	Gwyrdd / Green	↑	6	1	3	1	1
13) Landlord Services: Average number of days to complete repairs	Gwyrdd / Green	⇒	18	18	18	16.61	13.89
14) Percentage of tenants satisfied with responsive repairs (annual)			80%				-
Objective 2 - Support vulnerable adults and families to keep them safe, healthy and as independent as possible							
15) Rate of people kept in hospital while waiting for social care per 1,000 population aged 75+ (Q4)							-
16) The percentage of adult protection enquiries completed within statutory timescales	Gwyrdd / Green	↓	95.24%	90%	90%	91.69%	94.78%
17) The percentage of adults who completed a period of reablement and have no package of care and support 6 months later	Gwyrdd / Green	↑	62.50%	62%	62%	64.71%	64.85%
18) The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March [Local Indicator]	Gwyrdd / Green	↓	17.1	19	19	16.74	14.33
19) The percentage of carers of adults who requested an assessment or review that had an assessment or review in their own right during the year	Gwyrdd / Green	↑	96.70%	93%	93%	98.10%	96.10%
20) Percentage of child assessments completed in time	Gwyrdd / Green	↑	90.55%	90%	90%	86.75%	87.15%
21) Percentage of children in care who had to move 3 or more times	Gwyrdd / Green	↑	2.76%	7.50%	10%	6.15%	9.79%
22) The percentage of referrals of children that are re-referrals within 12 months [Local Indicator]	Gwyrdd / Green	↑	9.57%	15%	15%	14.35%	5.74%
23) The average length of time for all children who were on the CPR during the year, and who were de-registered during the year (days)	Gwyrdd / Green	↓	261	270	270	306	318
24) The percentage of referrals during the year on which a decision was made within 1 working day	Gwyrdd / Green	⇒	99%	95%	95%	98.31%	99.10%
25) The percentage of statutory visits to looked after children due in the year that took place in accordance with regulations	Gwyrdd / Green	↑	93.84%	90%	90%	93.83%	85.99%
26) Percentage of households successfully prevented from becoming homeless	Gwyrdd / Green	↑	95.00%	80%	80%	89.53%	80.95%
27) Percentage of households (with children) successfully prevented from becoming homeless	Gwyrdd / Green	↓	96%	85%	85%	98.45%	92.00%
28) Average number of calendar days taken to deliver a Disabled Facilities Grant	Coch / Red	↑	189*	170	170	193	172.3
29) The average number of calendar days to let lettable units of accommodation (excluding DTLs)	Gwyrdd / Green	↑	38	40	40	35.8	28.7
30) Landlord Services: Percentage of rent lost due to properties being empty	Gwyrdd / Green	↑	1.39%	1.70%	1.70%	1.83%	1.66%
Objective 3 - Work in partnership with our communities to ensure that they can cope effectively with change and developments whilst protecting our natural environment							
31) Percentage of streets that are clean	Gwyrdd / Green	↑	97.5%	95%	95%	96%	95.50%
32) Percentage of waste reused, recycled or composted	Gwyrdd / Green	↓	66.1%	64%	64%	63.47%	62.39%
33) Average number of working days taken to clear fly-tipping incidents	Gwyrdd / Green	↑	0.29	1	1	1	0.25
34) Kilograms of residual waste generated per person	Gwyrdd / Green	↑	157.25	165kg	220kg	207kg	223kg
35) Percentage of all planning applications determined in time	Gwyrdd / Green	↑	95.6%	90%	90%	91%	79%
36) Percentage of planning appeals dismissed	Gwyrdd / Green	↑	66.7%	65%	65%	47%	50%
37) Percentage of planning enforcement cases investigated within 84 days	Gwyrdd / Green	↓	86.1%	80%	80%	87%	84%
38) Percentage of A roads in poor condition (annual)	Gwyrdd / Green		2.7%	3%	3%	2.6%	3%
39) Percentage of B roads in poor condition (annual)	Gwyrdd / Green		2.3%	4%	4%	2.6%	2.80%
40) Percentage of C roads in poor condition (annual)	Gwyrdd / Green		7.5%	9%	9%	7.6%	8.20%
41) Council fleet approx. consumption of fossil fuels (tCO2e)		↓	384.49			515.07	486.85
42) The number of miles travelled by the Council fleet (miles)		↓	1,376,795			1,728,920	1,524,961
43) The number of miles travelled by the Council Gray/Employee fleet (miles)		↓	601,248			790,899	786,247
44) Net change in Greenhouse Gas Emissions (tCO2e) - Council fleet (Annual) (%)						+6%	+26%

Red - more than 10% below target and/or needing significant intervention Amber - between 5% & 10% below target and/or requiring some intervention
Yellow - within 5% of target Green - on or above target Trend arrows represent quarter on quarter performance

Appendix A - Cerdyn Sgorio Corfforaethol - Corporate Scorecard Ch-Q3 2023/24

Gofal Cwsmer / Customer Service	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Canlyniad 22/23 Result	Canlyniad 21/22 Result	Canlyniad 20/21 Result
Siarter Gofal Cwsmer / Customer Service Charter							
01) No of Complaints received (excluding Social Services)	Gwyrdd / Green	↓	34	55	40	55	43
02) No of Stage 2 Complaints received for Social Services		↓	11	-	4	9	6
03) Total number of complaints upheld / partially upheld		↓	8	-	13	20	8
04) Total % of written responses to complaints within 20 days (Corporate)	Melyn / Yellow	↓	76%	80%	82%	80%	88%
05) Total % of written responses to complaints within 15 days (Social Services)	Gwyrdd / Green	⇒	100%	80%	70%	66%	75%
06) Number of Stage 1 Complaints for Social Services		↓	14	-	27	41	24
07) Number of concerns (excluding Social Services)		↓	166	-	321	189	104
08) Number of Compliments		↑	364	-	495	658	662
09) % of FOI requests responded to within timescale	Coch / Red	-	79%	90%	72%	79%	79.4%
Newid Cyfrwng Digidol / Digital Service Shift							
10) No of Registered Users on My Account / Website		↑	12.5k	-	59.5k	51k	33.5k
11) No of reports received by AppMôn / Website		↑	29k	-	36k	66k	58k
12) No of web payments		↓	13k	-	26k	21k	18.5k
13) No of telephone payments		↓	6.5k	-	9.5k	11k	7k
14) No of 'followers' of IOACC Social Media		↑	109k	-	100k	92k	42k
15) No of visitors to the Council Website		↑	272k	-	327k	634k	1.03M

*Not including corporate information

Rheoli Pobl / People Management	CAG / RAG	Tuedd / Trend	Canlyniad / Actual	Targed / Target	Canlyniad 22/23 Result	Canlyniad 21/22 Result	Canlyniad 20/21 Result
01) Number of staff authority wide, including teachers and school based staff (FTE)			2386	-	2288	2202	2180
02) Sickness absence - average working days/shifts lost	Coch / Red	↑	6.92	6.19	9.15	8.73	6.68
03) Short Term sickness - average working days/shifts lost per FTE			2.81	-	4.54	3.70	1.94
04) Long Term sickness - average working days/shifts lost per FTE			4.11	-	4.61	5.03	4.74
05) Local Authority employees leaving (%) (Turnover) (Annual) (Q4)				-	8%	10%	6%

Rheolaeth Ariannol / Financial Management	CAG / RAG	Tuedd / Trend	Cyllideb / Budget	Canlyniad / Actual	Amrywiad / Variance (%)	Rhagolygon o'r Gwariant / Forecasted Actual	Amrywiad a Ragwelir / Forecasted Variance (%)
01) Forecasted end of year outturn (Revenue)	Gwyrdd / Green	↑	£170,687,000			£169,739,000	-0.56%
02) Forecasted end of year outturn (Capital)		↓	£42,107,000			£32,330,000	-23.22%
03) Income v Targets (excluding grants)	Gwyrdd / Green	↑	-£9,821,669	-£11,795,320	20.09%		
04) Forecasted general balances at end of year		↑				-£12,302,140	
05) Cost of borrowing - % of budgeted revenue expenditure	Gwyrdd / Green	⇒	2.34%			2.33%	-0.01%
06) No of Services forecast to overspend by over 5% of their budget		⇒				1	
07) % of Council Tax collected (for last 3 years)	Melyn / Yellow			97.5%			
08) % of Sundry Debtors collected (for last 3 years)	Ambr / Amber			94.7%			
09) % Housing Rent collected (for the last 3 years)	Gwyrdd / Green			100.1%			
10) % Housing Rent collected excl benefit payments (for the last 3 years)	Gwyrdd / Green			100.1%			

ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Corporate Scrutiny Committee
Date:	12 th of March 2024
Subject:	Local Performance Indicators: Housing Services
Purpose of Report:	Update the Committee on progress with the Housing Service review of Performance Indicator 28 (calendar days taken to deliver Disabled Facilities Grants)
Scrutiny Chair:	Cllr Douglas Fowlie
Portfolio Holder(s):	Cllr Gary Pritchard, Deputy Leader and Children, Youth and Housing Services
Head of Service:	Ned Michael, Head of Housing Services
Report Author:	Ned Michael, Head of Housing Services
Tel:	01248 752289
Email:	NedMichael@ynysmon.llyw.cymru
Local Members:	Applicable to all Scrutiny Members

1 - Recommendation/s
<p>The Committee is requested to:</p> <p>Housing Services Review of Performance Indicator 28</p> <p>R1 note progress to date with the Housing Services review of Performance Indicator 28 (Disabled Facilities Grants)</p>

2 – Link to Council Plan / Other Corporate Priorities
<p>Housing is one of the 6 main strategic aims in the Council Plan → “Ensure that everyone has the right to call somewhere home”.</p> <p>Council Plan: 2023-2028 is our main strategic document.</p>

3 – Guiding Principles for Scrutiny Members
<p>To assist Members when scrutinising the topic:-</p> <p>3.1 Impact the matter has on individuals and communities [focus on customer/citizen]</p> <p>3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]</p> <p>3.3 A look at any risks [focus on risk]</p> <p>3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]</p> <p>3.5 Looking at plans and proposals from a perspective of:</p> <ul style="list-style-type: none"> • Long term • Prevention • Integration

- Collaboration
- Involvement

[focus on wellbeing]

3.6 The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

[focus on equality and the Welsh language]

4 - Key Scrutiny Questions

1. What is the timeframe in completing the Housing Service's review of Performance Indicator 28 (days taken to provide Disability Facilities Grants) and what elements of the work remain?
2. To what extent do we need a corporate solution to performance against Performance Indicator 28?

5 – Background / Context

1. Background

1.1 The Corporate Scrutiny Committee at its meeting on the 21st of November 2023 gave consideration to Council performance at the end of Qtr2: 2023/24 and looked specifically at the following Performance Indicator in the Housing Service which was under performing:

- **Performance Indicator 28** – average number of calendar days taken to deliver a Disabled Facilities Grant

1.2 In light of its deliberations, the Committee decided on the following action points:

- **Performance Indicator 28 – that an officer Group complete a task and finish project to analyse under performance of this indicator and report back to the Committee with proposals for improvement in March 2024**

2. Housing Services Review of Performance Indicator 28

Below is a resume of progress to date on the review by Housing Services of Performance Indicator 28 (Disabled Facilities Grants):

2.1 The Housing Service is in the process of reviewing the Disabled Facilities Grant Policy which will be submitted for approval in March 2024.

2.2 A service level agreement is being prepared which will be agreed with relevant Agency and will outline the company's responsibility as an Agent for adaption works through the Disability Facilities Grant system along with expected performance levels

- 2.3 Additional Contractors have been identified in order to carry out adaptation work.
- 2.4 Whilst the three above points are being implemented we do not anticipate seeing the effects of these interventions on the performance indicator until the end of 2024/25.
- 2.5 Discussed with the Housing Portfolio Holder were had about having two performance indicators in this area, the current one and an additional one that does not include the complex adaptations.

3. Issues for Consideration

The Scrutiny Committee is now requested to:

- 3.1 note progress made by officers in reviewing performance against Performance Indicator 28 (Disabled Facilities Grants)

6 – Equality Impact Assessment [including impacts on the Welsh Language]

6.1 Potential impacts on protected groups under the Equality Act 2010

6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

Not applicable in this case but will be considered as an integral part of the process of reviewing any policies or protocols.

7 – Financial Implications

Not applicable.

8 – Appendices:

9 - Background papers (please contact the author of the Report for any further information):

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ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Corporate Scrutiny Committee
Date:	12 March, 2024
Subject:	Housing Revenue Account Business Plan 2024-2054
Purpose of Report:	Recommend the Housing Revenue Business Plan 2024-2054 for the Executive's approval
Scrutiny Chair:	Cllr. Douglas Fowlie
Portfolio Holder(s):	Cllr. Gary Pritchard, Deputy Leader and Children, Youth and Housing Services
Head of Service:	Ned Michael, Head of Housing Services
Report Author: Tel: Email:	Ned Michael, Head of Housing Services 01248 752289 NedMichael@ynysmon.gov.wales
Local Members:	Relevant to all Scrutiny Members

1 - Recommendation/s
<p>The committee is requested to:</p> <p>R1 Recommend the Housing Revenue Business Plan 2024-2054 for the Executive's approval.</p>

2 – Link to Council Plan / Other Corporate Priorities
<p>Housing is one of the 6 strategic aims in the Council Plan → “Ensuring that everyone has the right to call somewhere home.”</p> <p>The Council Plan: 2023-2028 is our main strategic document.</p>

3 – Guiding Principles for Scrutiny Members
<p>To assist Members when scrutinising the topic:-</p> <p>3.1 Impact the matter has on individuals and communities [focus on customer/citizen]</p> <p>3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]</p> <p>3.3 A look at any risks [focus on risk]</p> <p>3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]</p>

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

1. In what ways does the Housing Revenue Account Business Plan enable the Council to realise the priorities of the Council's Plan 2023-2028?
2. The Business Plan again this year discusses an expansion programme to increase the Local Authority's housing stock. What are the risks associated with this objective?
3. How affordable is the Business Plan in the current financial climate?
4. How achievable is the priority to maintain and work towards the Welsh Housing Quality Standards 2023?
5. How is it proposed to prioritise delivering the Business Plan in the communities where there is demand?

5 – Background / Context

1.0 Background

1.1 This Report and Business Plan has been prepared in conjunction with Officers from the Housing and Finance Services. The Business Plan forms the primary tool for financial planning of the delivery and management of the Council's housing stock.

In particular, the Business Plan demonstrates:-

- how the Council ensures its stock complies with the Welsh Housing Quality Standard (WHQS) – there remains to be some properties that are classified as 'acceptable fails';
- how the Council intends to maintain and work towards the WHQS 2023; and
- the investment required to fund its programme for developing new social housing.

1.2 Through its Housing Revenue Account, the council manages and owns 3981 properties and 675 garages across the Island. During the period of this Business Plan our housing stock will grow by more than 25%, to more than 5000 properties, to meet the increasing demand for local housing. We currently have more than 747 people on the waiting list for Social Housing, including 85 families in temporary accommodation on the Island, the likes of which have never been seen before.

1.3 The HRA Business Plan (Appendix 1) contributes towards the fundamental themes within the Council's Corporate Plan. The main contribution is towards ensuring that

everyone has the right to call somewhere home, Social Care and Wellbeing as well as Economic Development.

1.4 The HRA continues to be ring-fenced for the Council's Landlord functions which relate to the Council's housing stock. The ring-fencing of the account means that the Council may not subsidise council housing from the general fund.

2.0 The Welsh Housing Quality Standard (WHQS)

2.1 The Council has achieved the WHQS since 2012. We were the second Authority in Wales to achieve this standard.

2.2 We remain fully committed to meeting the WHQS 2023, published in November by Welsh Government. During 2023/24, we undertook a stock condition survey of our housing stock and obtained access to 88% of our properties to establish a baseline in preparation for the new standard.

The Welsh Housing Quality Standard states that all households should have the opportunity to live in good quality homes that are:

- In a good state of repair.
- Safe and secure.
- Adequately heated, fuel efficient and well insulated.
- Have modern kitchens and bathrooms.
- Well managed.
- Located in attractive and safe environments.
- As far as possible suit the specific requirements of the household, (e.g. specific disabilities).

3.0 Capital Programme 2024-2025

3.1 The Business Plan includes a capital programme worth approximately £13m. This includes a provision for external work, work associated with fire risks, asbestos, adaptations for disabled people and energy efficiency work. The budget also allows for complying with the WHQS by targeting acceptable fails and environmental standards.

3.2 Energy and Decarbonisation

We will continue with this programme during 2024/25 and £1.0m has been allocated in the budget to install 200 solar panels with battery storage, making a positive contribution towards energy efficiency and carbon reduction targets and reducing the costs faced by our tenants.

We will undertake an investment appraisal and planning exercise to appraise our energy performance, carbon reduction targets and compliance with the Energy Pathway in preparation for the expectations of the WHQS 2023.

3.3 A provision of £5.744m has been included in the revenue budget for repair and maintenance (responsive repairs).

3.4 Also, a sum of £17,002 million has been included in the 2024-25 budget for developing new council housing and buying back former council houses on Anglesey. The Business Plan assumes a development programme of 45 units in 2024-25 and throughout the period of the Business Plan.

4.0 Financial Model and Assumptions

4.1 A 30 year financial model is required to support the HRA Business Plan which is submitted to Welsh Government.

4.2 The Consumer Price Index (CPI) for September 2023 was 6.7%, falling outside the 0% to 3% range, therefore a rent increase of CPI +1% would not be implemented and Welsh Government confirmed that the Climate Change Minister announced the necessary changes to social rents for 2024/25 on 27 October 2023.

The Minister decided that the maximum rent uplift for the year across the housing stock would be 6.7%.

Despite the maximum allowable uplift of 6.7%, the Authority was required to give the same consideration to its landlord functions and the affordability of rents for tenants when deciding on its rent increases.

4.3 A robustness test was undertaken to consider the risks, separately and collectively, to ensure the viability of the business plan throughout its 30-year period.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

6.1 Potential impacts on protected groups under the Equality Act 2010

6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

Not applicable in this case but will be an essential consideration when reviewing policies or working arrangements.

7 – Financial Implications

The HRA is ring-fenced and is separate to the Council's Budget.

8 – Appendices:

Housing Revenue Account Business Plan 2024-2054

9 - Background papers (please contact the author of the Report for any further information):

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Ynys Môn

THE ISLE OF

Anglesey

Housing Revenue Account 2024-2054 Business Plan



Mae'r ddogfen yma hefyd ar gael yn y Gymraeg

This document is also available in Welsh



CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

www.anglesey.gov.wales

FOREWORD

- Anglesey is a safe place and the majority of residents feel safe and are very satisfied with their homes. There is a strong community ethos in rural areas, villages and towns, with the rate of loneliness being amongst the lowest in Wales.
- The Council remains fully committed to work with Welsh Government and partners to react to the local housing challenges.
- The aim of the Housing Revenue Account Business Plan, which will be referred to in the document as the HRA BP, is to plan ahead to ensure that a financially viable plan is in place for the Council's Housing stock.
- The HRA finances all of the Council's operations in its role as registered social landlord which includes maximising rental income collection in order to finance the day to day maintenance, planned improvement works, estate management whilst maximising Tenant Participation to influence our priorities.
- The format of our 2024-2054 HRA business plan has been adapted to ensure it reaches all tenants, residents and communities in a user friendly way.

Council Plan 2023-2028

The Council Plan's vision is to:

'Create an Anglesey that is healthy and prosperous where people can thrive.'

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- The Council Plan is the key document serving as a focal point for decision-making at all levels; providing a framework to plan and drive forward priorities; shape annual spending; monitor performance and progress.
- At its core is our desire to work with Anglesey residents, communities and partners to ensure the best possible services, improve the quality of life for all and create opportunities for future generations.
- Its six main objectives reflect the key areas Isle of Anglesey County Council Housing Services should be focusing its efforts on.

Our six strategic objectives



The Welsh Language

Increasing opportunities to learn and use the language.



Social Care and Wellbeing

Providing the right support at the right time.



Education

Ensuring an effective provision for today and for future generations.



Housing

Ensuring that everyone has the right to call somewhere home.



Economy

Promoting opportunities to develop the Island's economy.



Climate Change

Responding to the crisis, tackling change and working towards becoming a net zero organisation by 2030.



[Council Plan 2023 to 2028 \(gov.wales\)](https://gov.wales/council-plan-2023-to-2028)

Values

- The Council Plan 2023-28 is underpinned by the organisation's core values, which are used to develop and guide the vision, strategic plans and services.

Page 31
As a key department within Isle of Anglesey County Council, Housing Services adhere to these values throughout all of our interactions with tenants & customers.

Values



Respect

We are respectful and considerate towards others regardless of our differences.



Collaborate

We work as a team, with our communities and partners to deliver the best outcomes for the people of Anglesey.



Honesty

We are committed to high standards of conduct and integrity.



Champion the Council and the Island

We create a sense of pride in working for the Council and present a positive image of the Council and the Island.

Strategic circle

- The strategic circle identifies the plans in place to ensure we can achieve our priorities and objectives.
- This Housing Revenue Account Strategic Business plan is aligned with the Council's Plan and contributes to the achievement of the strategic objectives and vision.
- **Delivering the strategic priority, together with key priority areas, sets a clear and ambitious mandate.**

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We want to ensure that we:

Make best use of existing housing stock and improving homes and communities (Theme 2 of the Council's [Housing Strategy 2022-27](#))

Support to promote housing independence (Theme 4 of the Council's [Housing Strategy 2022-27](#))

- Achieve WHQS2023 and our Strategic Tenants Participation Plan



TAI MÓN HOUSING VISION

“Ensuring that everyone has the right to call somewhere home”

Quality, Affordable and Accessible Homes

which is based on our service values that underpin our work and drive the delivery of our services, as follows:-

- Focusing on our customers’ needs and being responsive to them.
- Supporting our customers, tenants, colleagues and key partners to enable us to support our communities.
 - Innovating to improve our housing provision by taking advantage of legislative changes and seeking to reduce waste associated with the development process
- Innovating to improve services and secure value for money for our tenants and residents.



Why do we need a Housing Revenue Account Strategic Business Plan?

The format of this business plan has been adapted to ensure our aims are communicated in a way that everyone can understand.

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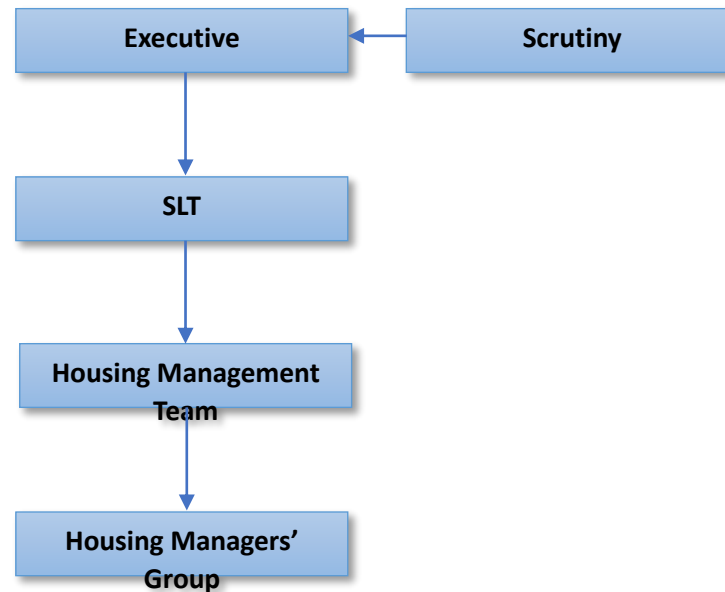
- To successfully deliver a first-rate Housing Service to the people of Anglesey ensuring partnership working with our tenants in order to make positive differences to their lives and our communities.
- Adherence to the [Housing Wales Act \(2014\)](#) which places statutory obligations on Welsh Registered Social Landlords for the delivery, financial planning and management of the Council's housing stock
- To achieve the long-term goal of continuous improvement for the homes and services we provide across Anglesey including our commitment in meeting the Wales Quality Housing Standards 2023, our net zero & decarbonisation ambitions alongside our program of developing new homes.
- To meet the aims [The Well-being of Future Generations Act](#) throughout our work.

Governance

Corporate Governance is the system by which local authorities direct and control their functions and relate to their communities. It is founded on the basic principles of openness and inclusivity, integrity and accountability together with the overarching concept of leadership. It is an inter-related system that brings together the underlying set of legislative requirements, governance principles and management processes.

The Council sees Corporate Governance as doing the right things, in the right way, for the right people in a timely, inclusive, open, honest and accountable manner. It comprises the systems and processes, and also the culture and values, by which the Council is directed and controlled and how it accounts to and engages with its citizens.

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Wellbeing of Future Generations



- The Future Generations Commissioner describes housing as the corner stone of the wellbeing of individuals, families and communities.
- The Well-being of Future Generations Act gives us the ambition, permission and legal obligation to improve our social, cultural, environmental and economic well-being and requires public bodies in Wales to think about the long-term impact of their decisions, to work better with people, communities and each other, and to prevent persistent problems such as poverty, health inequalities and climate change.

Housing Health and Safety

Health & Safety at work

Why is this important?

Legal requirement under the H&S at work Act 1974

To maintain staff safety in the workplace

What are we going to do?

Continue with Health & Safety training

Provide Health & Safety induction to all new staff

Achieve the Housing Health & Safety Action Plan



How are we going to do this?

- Staff training
- Toolbox talks
- Include Health & Safety training within staff appraisals
- Risk assessments following incidents that occurs which leads to an internal incident report form (Adir)

Current Housing Need

“A place to call home”

The need for social housing on Anglesey is at an all-time high. There are **704** applicants waiting for social housing properties.

There are **5,319** social housing properties on Anglesey of which **3,981** are Council owned.

	1 bed need	2 bed need	3 bed need	4+ bed need	Total
General Needs	271	162	73	48	559
Older Person's Accommodation	115	26	4	0	145
TOTAL	391	188	77	48	704
%	55%	27%	11%	7%	



ClwydAlyn



Grŵp Cynefin

Mwy na thai • More than housing



NORTH WALES HOUSING

TAI GOGLEDD CYMRU

Tackling Poverty and creating tenant financial resilience

Community based financial resilience support



Partnership working with local employability programmes, skills development & volunteering opportunities

Achieve improved energy efficiency within our properties



Tackling homelessness, ending homelessness from social housing & rapid re-housing approaches

Tenants & communities

Target our approaches based on data analysis and local insights. Adopt a community-led approach to tackling poverty

Become a TRAUMA INFORMED



Tackling anti-social behaviour and continuously improving our estates & the environment

Being a

Trauma Informed Community

isn't a bolt-on, an intervention or something that a few do.

It's a culture. It's our approach. It's everyone. From the housing management officer, social worker, housing support officer, local Police Officer to model this approach, we have to have equipped staff/individuals with the tools to enable them to respond to everyone's needs and the wider community.



Digital transformation

To enhance our capabilities, communication and provide a more efficient service to our tenants through improved digital technologies



Why is this important?

To achieve the National Digital switchover ambition by 2025.

To empower our tenants to be able to manage most aspects of their tenancies online.

Improve our data insight and collection to shape future services & meet demands.

A more efficient workforce through improved use of digital platforms...channel shifting

What are we going to do?

Achieve the digital switchover requirements for tenants whom rely on Telecare to remain living independently in their homes.

Implement and continually improve our digital tenants portal (DTS)

Utilise our Asset Management System to achieve more efficient ways of working & maintenance rostering.

Increase our online presence to reduce demands

How are we going to do this?

Investment into digital technologies

Involving our tenants to seek their views and opinions through tenant panels and groups

Continue with our digital champion ambition for digitally excluded tenants

Through our Financial Inclusion Team

All of the above to be enabled by our Housing Service and Corporate IT service teams

WHQS 2023

Achieve the Welsh Quality Housing Standard

During October 2023 Welsh Government launched The Welsh Housing Quality Standard 2023. The new Standard builds upon original targets for maintaining and improving social housing in Wales. In particular, WHQS 2023 sets out Standards relating to the decarbonisation of social homes and aims to reduce carbon emissions from the Welsh housing stock.

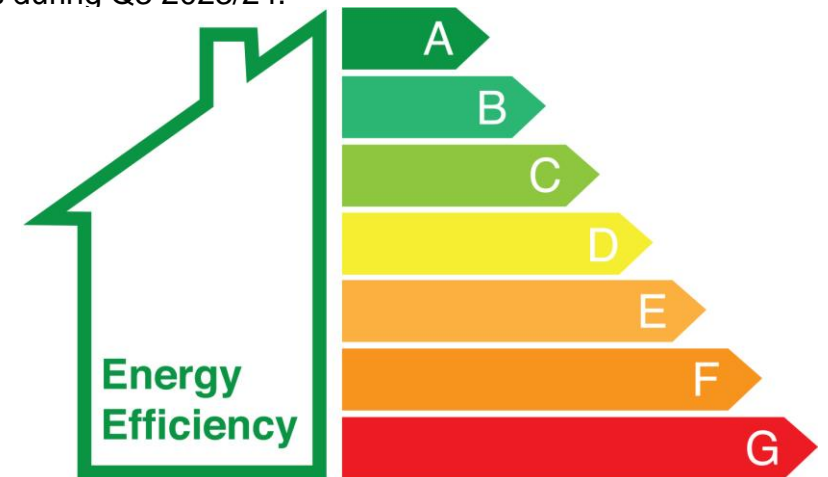
During 2022/23 Housing Services appointed Savills to undertake a full Stock Condition Survey in order to fully inform decision making as part of annual HRA Business

Planning. **The survey included for:**

- Collecting stock condition data
- Assessment of properties against WHQS 2023 expectations
- Energy rating survey
- Housing Health and Safety Rating System
- Financial forecasting in connection with repairs, improvements and programmed renewals

The survey has provided independent verification that we continue to meet original WHQS's.

- We are satisfied that all properties, wherever practically possible, meet original WHQS's apart from those that are refused or those who meet the acceptable fail criteria. Improvement work on properties previously the subject of tenant refusals are done automatically at change of tenancy. We can only consider noting an acceptable fail if the cost of the work to rectify is impractical from an economic perspective.
- From a carbon reduction and energy efficiency perspective the Energy Rating Survey to collect current RdSAP 10 data will provide a strong foundation for investment planning and future compliance with WHQS 2023 targets. After a period of careful review, we adopted the full survey findings, conclusions and financial implications during Q3 2023/24.



WHQS 2023

Achieve the New Welsh Quality Housing Standard

Why is this important?

It is a legal requirement for all Welsh Registered Social Landlords to achieve the WHQS 2023 within 10 Years

Aimed to improve the quality of Social Housing on Anglesey and to reflect changes to how people live, work and feel about their homes, and to start the decarbonization of the Welsh Social Housing Stock at pace.

What are we going to do?

Achieve net zero by 2033.

Provide flooring coverings for each home at sign up for a new tenancy.

Reduce poverty and health inequalities through home improvements and energy efficient measure on our homes across the Island.

Upscale our Capital Programme of Works over the next 10 Years.

How are we going to do this?

Through our tenants and workforce

By upskilling Technical Housing staff with the Net zero ambition

HRA Capital Investment

Welsh Government Investment

Local suppliers & contractors

A WHQS2023 project team with frequent newsletters and Corporate updates

Fire Risk Management

To ensure continued compliance with the Regulatory Fire Reform Order 2005 we have allocated the sum of £400k towards upgrading and/or renewal of fire-fighting equipment and fire detection systems to comply with fire risk assessments. Proposed measures will primarily involve replacement 1-hour flat fire doors and upgrading fire alarms serving blocks of flats.

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During 2023/24, Housing Services successfully utilised £393k Welsh Government funding from the Medium and High Rise Residential Building Remediation Capital Grant Fund.

The work involving Compartmentation and Fire Suppression Systems and all 4 of our medium rise tower blocks now have sprinkler systems installed.

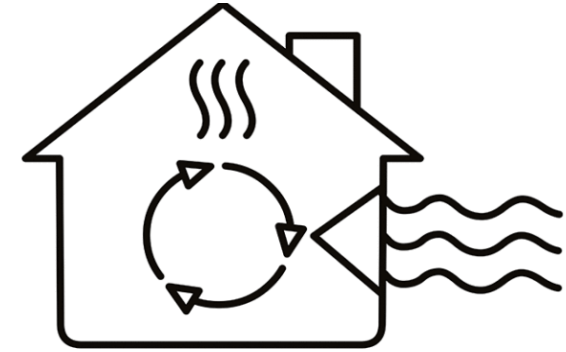
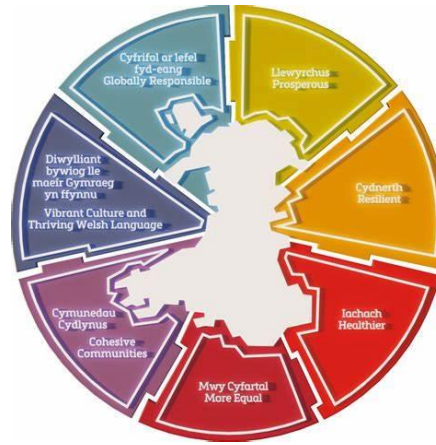
Procurement and Community Benefits

Major contracts procured by Housing include Targeted Recruitment & Training, Wider Community Benefits and Supply Chain Opportunities.

Key elements include:

- Training and recruitment
- Local supply chain opportunities
- Wider community benefits linked with the local area
- Completion of Value Wales Community Benefit Measurement Tool on contract completion

All capital tender opportunities are advertised via the sell2wales procurement portal. The Housing Services vision is to ensure that local contractors and supply chains are given every opportunity to compete for annual and framework capital contracts. Awarding local will contribute towards reducing the carbon footprint of our investment plans whilst promoting job creation and retention.



We continue to engage with the District Network Operator (DNO) for permission to install multiple Solar PV systems on a number of estates. Regrettably, due to network capacity issues, obtaining DNO permission to install systems is not straightforward. We have now appeared to have reached a compromise and future installs will include for export limitation measures.

We intend to continue with this programme during 2024/25 and beyond and £2.0m has been earmarked in the budget to target a further 200 Solar PV installations which would contribute positively towards both energy efficiency and carbon reduction targets. Housing Services propose to establish a 5 year framework during 2024/25 for the longer term delivery of renewable energy and decarbonisation work which will contribute positively towards ambitious WHQS 2023 energy performance targets.

Increasing our Social Housing Stock

Why is this important?

To meet the Ynys Môn Housing need, ensuring local people have places to call home.

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Respond to the local housing challenge.

Increase the stock of energy efficient homes & tackling fuel poverty.

Reducing levels of homelessness through the increase of social housing properties on Ynys Môn.

What are we going to do?

Over the next 12 months we will :-

Complete 31 new homes across Ynys Môn

Purchase x 15 buy back properties (previously known as the Right to Buy properties)

Commence the construction of x46 new homes as part of the Council stock

Submitting planning application for a 45 apartment Extra Care development in Tyddyn Mostyn, Menai Bridge

How are we going to do this?

Maximise the use of Welsh Government social housing funding

Progress with planning applications for Maes Mona, Amlwch & Plas Penlan, Llangefni

Continue to work with our RSL partners to increase Ynys Môn social housing stock

Performance Management

Why is this important?

Monitor & improve Housing performance

Increase staff engagement

Helps achieve goals

Page 47

What are we going to do?

Carry out review of performance indicators

Identify training needs

Identify skills gap

How are we going to do this?

Review performance indicators in consultation with our tenants

Set realistic performance targets

Ensure all staff appraisals are conducted

Recruit & Influence -Increase tenant participation levels and empower tenants to influence and shape our services.



Why is this important?

To recruit tenants to empower them to influence and shape our services.

To mutually solve problems and challenges that may affect current services and future service delivery.

To meet customers' needs.

What are we going to do?

Ensure tenants have the capacity & confidence to participate.

Ensure tenant involvement opportunities are available in a range of capacities.

Support tenants to build their skills & knowledge so that they can influence decisions and improve service delivery.

How are we going to do this?

We will recruit new members by:

- Networking
- Online engagement
- Community engagement
- Property sign ups
- Our partners

We will support tenants to influence decisions and service delivery through:

- Upskilling of tenants
- Help to improve the confidence levels of tenants to influence our services & decision-making.
- Provide opportunities for tenant involvement at both operational and strategic level

We will monitor the impact of this through:

- Number of tenants actively participating to include growth of new tenants and minority groups.
- Increased numbers of tenants engaging online.
- Comparing real time and STAR surveys.

INCOME MANAGEMENT

During 2024-25, our rental uplift will be 6.7% which is a total of £22.9 million

Why is this important?

- To continually invest in our homes, tenant services & staff

To achieve income levels to support the WHQS2023 programme of works

- To cover running costs & overheads which includes staff costs, cost of maintenance supplies, transport costs, digital transformation and central costs

- To provide the best service to our tenants

What are we going to do?

- Continue to support tenants in financial hardship to cover their rental liabilities. This will include discussions regarding downsizing, our Rent Support Scheme, referrals for DAF / DHP

- Not evict tenants that are engaging with the arrears aspect of their housing contracts.

- Continually achieve sustainable tenancies through pre-tenancy affordability due diligence

How are we going to do this?

- A patch-based specialist Housing Management Officer supporting all tenants in arrears

- Encouraging options to improve financial resilience, to include referrals for Financial Inclusion or Welfare Rights support

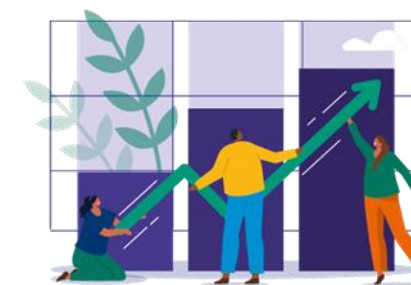
- Increasing our housing stock to allow for more affordable options – such as downsizing opportunities

- Targeting communities whereby higher level of arrears are present with holistic support.

Cynllun Ariannol 5 Mlynedd

5 Year Financial Plan

	2024/25 £000	2025/26 £000	2026/27 £000	2027/28 £000	2028/29 £000	2029/30 £000
CYFRIF INCWM A GWARIANT						
INCOME AND EXPENDITURE ACCOUNT						
Incwm/Income						
Rhenti Eiddo Annedd/Dwelling Rents	23,119	23,546	24,514	25,514	26,684	27,894
Foidiau/Voids	(439)	(447)	(466)	(485)	(507)	(530)
Rhenti Net Rents	22,680	23,099	24,048	25,029	26,177	27,364
Rhenti Arall/Other Rents	267	275	283	291	457	469
Tal Gwasanaeth/ Service Charges	180	182	190	197	205	213
Cyfraniadau Eraill/ Other Contributions	130	132	135	138	140	143
Incwm Arall/ Other Income	116	116	116	116	116	116
Gwariant/Expenditure						
Cynnal a Chadw/Repairs and maintenance	(5,744)	(5,842)	(5,959)	(6,078)	(6,199)	(6,323)
Goruchwyliaeth a Rheoli/ Supervision and Management	(6,289)	(6,396)	(6,524)	(6,654)	(6,787)	(6,923)
Gwariant Arall/ Other Expenditure	(10)	(10)	(114)	(116)	(118)	(121)
Darpariaeth Dyledion Drwg/ Provision for Bad Debts	(350)	(356)	(371)	(386)	(403)	(422)
Costau Rheoli Dyledion/ Debt Management Costs	(10)	(11)	(15)	(19)	(23)	(25)
Costau Gwasanaeth Net/ Net cost of services	10,971	11,189	11,790	12,518	13,565	14,492
Llog Taliadwy/Interest Payable	(1,907)	(2,451)	(3,177)	(3,835)	(4,383)	(4,628)
Incwm Buddsoddiadau CRT/ HRA investment income	183	50	54	51	48	50
Syrffed (Gwarged) am y flwyddyn/ Surplus (deficit) for the year	9,248	8,788	8,667	8,734	9,230	9,914
MANTOLEN CRT/ HRA BALANCE						
Syrffed (Gwarged) am y flwyddyn/ Surplus (deficit) for the year	9,248	8,788	8,667	8,734	9,230	9,914
Gwariant Cyfalaf Arianwyd/ Capital Expenditure Funded	(17,064)	(8,183)	(7,930)	(8,194)	(8,483)	(9,171)
Ad-dalu Benthyciadau/ Repayment of loans	(142)	(395)	(723)	(734)	(690)	(682)
Cynnydd (gostyngiad) y Fantolen/ Increase/(decrease) in Balance	(7,958)	210	13	(194)	57	61
Mantolen CRT d/y/ HRA Balance b/f	9,305	1,347	1,556	1,569	1,376	1,433
Mantolen CRT i Gau /Closing HRA Balance	1,347	1,556	1,569	1,376	1,433	1,494



Rhaglen Gyfalaf 5 Mlynedd 5 Year Capital Programme



	2024/25 £000	2025/26 £000	2026/27 £000	2027/28 £000	2028/29 £000	2029/30 £000
GWARIANT CYFALAF/ CAPITAL EXPENDITURE						
Gwelliannau SATC/ WHQS Improvements	13,000	13,221	13,485	13,755	14,030	8,005
Datblygiadau Newydd/ New Development	17,002	21,002	21,224	15,268	12,210	12,053
Arall/ Other	100	102	104	106	108	110
Cyfanswm Gwariant/Total Expenditure	30,102	34,325	34,814	29,129	26,348	20,168
ARIANNU FINANCING						
Benthyciadau/ Borrowing	1,050	12,100	18,000	16,700	13,600	6,700
Lwfans Atgyweirio Sylweddol/ Major Repairs Allowance	2,690	2,690	2,690	2,690	2,690	2,690
Grant Tai Cymdeithasol/ Social Housing Grant	4,888	1,485	1,514	1,545	1,576	1,607
Rhaglen ORP/ Programme (ORP)	873	-	-	-	-	-
Cynllun Tai Gofal Ychwanegol/ Extra Care Housing Scheme	3,217	9,867	4,679	-	-	-
SATC 2023/WHQS 2023	320	-	-	-	-	-
Cyfraniad Refeniw/ Revenue Contributions	17,064	8,183	7,930	8,194	8,483	9,171
Cyfanswm Ariannu/ Total Financing	30,102	34,325	34,814	29,129	26,348	20,168

HRA Financial Plan

Financial assumptions for the Business Plan are as follows:

- Inflation is calculated using the Government's target rate of 3.1% in 24/25, 1.7% in 25/26 and 2% thereafter.
- Rents will increase 1% above inflation per annum.
- The provision for bad debts is 1.5% per annum.
- Losses due to voids are 1.9% per annum.
- Expenditure on maintenance and new construction will increase by 1% above the inflation target each year for years 2024/25, 2025/26, 2026/27, and in line with inflation thereafter.
- The development programme of new build and acquisitions of former council houses will continue. From 2024/25 45 units will be delivered (30 new build and 15 acquisitions) each year. There will be an additional 48 unit extra care housing scheme (plus 28 residential units) being developed at a total cost of £27m completing 2027/28.

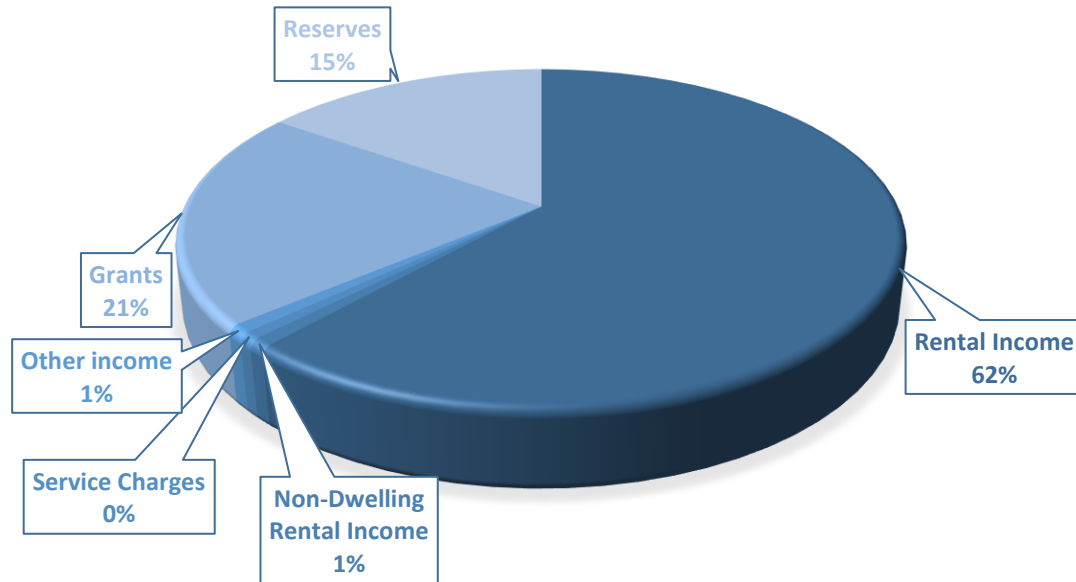


Financial sustainability

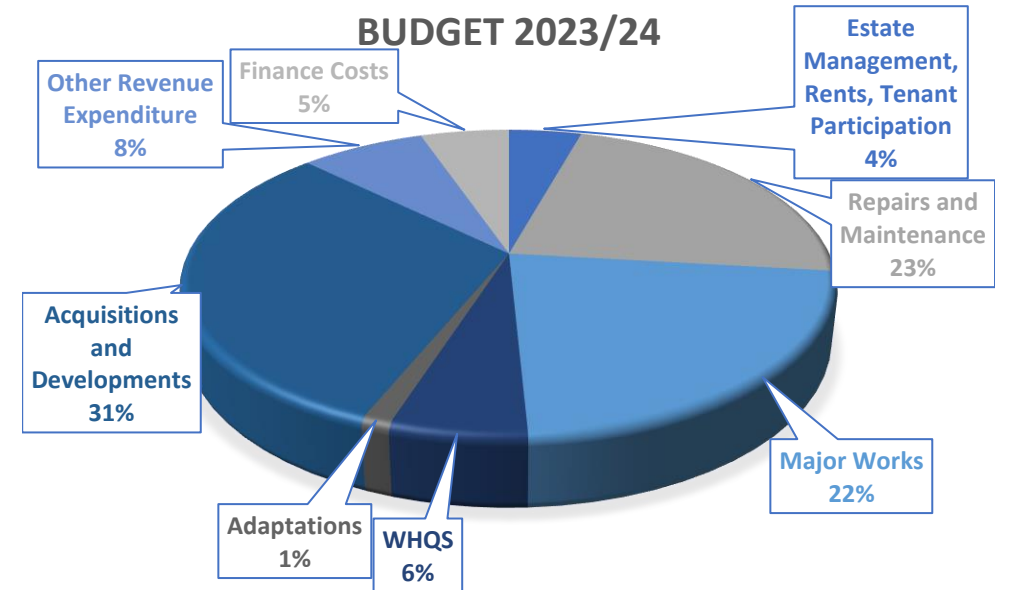
To allow for continued growth of new properties, business as usual operations and planned maintenance works



INCOME BUDGET 2023/24



REVENUE AND CAPITAL EXPENDITURE BUDGET 2023/24



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ISLE OF ANGLESEY COUNTY COUNCIL <u>Scrutiny Report Template</u>	
Committee:	Corporate Scrutiny Committee
Date:	12 March, 2024
Subject:	Asset Management Strategic Plan 2024-29
Purpose of Report:	Scrutinize the Asset Management Strategic Plan 2024-29 and recommend its approval.
Scrutiny Chair:	Councillor Douglas M Fowlie
Portfolio Holder(s):	Councillor Dafydd Rhys Thomas
Head of Service:	Huw Percy Head of Service (Highways Waste and Property)
Report Author:	Meilir Hughes, Chief Asset and Property Officer
Tel:	07513284664
Email:	meilirhughes@ynysmon.gov.uk
Local Members:	Relevant to all Elected Members

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1 - Recommendation/s
<p>The Committee is requested to:</p> <p>R1 Recommend the Asset Management Strategic Plan 2024-29 to the Executive for adoption by the Full Council.</p> <p>R2</p>

2 – Link to Council Plan / Other Corporate Priorities
<p>The purpose of the Asset Management Strategic Plan is to ensure that the Council has a financially and environmentally sustainable asset portfolio, rationalized to be fit for purpose and safe for the provision of services and the delivery of the Council Plan.</p>

3 – Guiding Principles for Scrutiny Members
<p>To assist Members when scrutinising the topic:-</p> <p>3.1 Impact the matter has on individuals and communities [focus on customer/citizen]</p> <p>3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]</p> <p>3.3 A look at any risks [focus on risk]</p> <p>3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]</p> <p>3.5 Looking at plans and proposals from a perspective of:</p> <ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration • Involvement <p>[focus on wellbeing]</p> <p>3.6 The potential impacts the decision would have on:</p>

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language.

[focus on equality and the Welsh language]

4 - Key Scrutiny Questions

1. How does the Asset Management Strategic Plan enable the Council to deliver the Council's Plan: 2023-2028?
2. What benefits are there for the Authority to prepare an Asset Management Plan?
3. How affordable is the Asset Management Plan and what are the main risks for the Council when trying to manage its assets effectively?
4. What arrangements will be in place to monitor achievement and measure success?

5 – Background / Context

Background

Better asset management leads to the provision of better assets, in the right locations, drives efficiency and limits waste. In turn, the assets provide the best possible support for local communities and improve the efficiency of public services delivery.

Context

The Asset Management Strategic Plan 2024-2029 (**Appendix 1**) builds on the current work and investment programs that have driven the portfolio's priorities and management over the past few years and sets the direction for the next 5 years.

- The purpose of the Strategic Asset Management Plan is to ensure that the Council has an asset portfolio that is financially and environmentally sustainable, rationalized to be fit for purpose and safe for the provision of services.

Key Priority Areas

The key priority areas are;

1. Suitability
 - A rationalised portfolio
 - The right properties in the right locations
 - Properties that are accessible and safe for everyone
 - Properties in good condition (with budgetary constraints acknowledged)
2. Sustainability
 - Reduce our carbon footprint
 - Financially sustainable
3. Collaboration
 - Plan and manage properties as a corporate resource to achieve the Council's vision and strategic objectives.
4. Data driven
 - Proactive planning based on data
 - Clarity and transparency

It is emphasized that this is a document to set strategic direction. Considerable work will need to be done to organise, collect and analyse data to drive operational recommendations in due course.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

6.1 Potential impacts on protected groups under the Equality Act 2010

The Equality Impact Assessment has not identified any negative impacts.

6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

The Equality Impact Assessment has not identified any negative impacts.

The Strategic Plan sets strategic direction and principles to improve the sustainability of the Council's property portfolio.
Improving sustainability will help maintain services in the long term,

6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

The Strategic Plan sets strategic direction and principles to improve the sustainability of the Council's property portfolio.
Improving sustainability will help maintain local communities in the long term, which will have a positive effect on the Welsh language.

7 – Financial Implications

The Strategic Plan sets strategic direction and principles to improve the financial sustainability of the Council's property portfolio.

8 – Appendices:

Asset Management Strategic Plan 2024-29.

9 - Background papers (please contact the author of the Report for any further information):

None.

Ynys Môn

THE ISLE OF

Anglesey

Asset Management Strategic Plan

2024 – 2029



This is the Isle of Anglesey County Council's Asset Management Strategic Plan for 2024 to 2029. It is available on our website:

www.anglesey.gov.wales

If you require this publication in another format and/or language, or have any questions about its contents, please contact:

Isle of Anglesey County Council

Council Offices

Llangefni

LL77 7TW

Tel:

Email:

We welcome calls and correspondence in Welsh and English. Using Welsh will not lead to a delay in responding.

Foreword



Councillor Llinos Medi
Council Leader



Dylan Williams
Chief Executive

The Council is currently facing significant asset management challenges;

- our assets are aging
- their condition is deteriorating
- the burden of legislative compliance is intensifying
- the commitment to become a net zero council
- increasing public expectations
- the lack of sufficient capital funding
- increasing public expectations

The Council's capital requirement to modernise and upgrade existing assets and to deliver on its strategic objectives is in excess of £300m over the next 5 years. Whilst the Council takes pride in its assets, the void between ambition and the ability to deliver (due to increased costs and budget pressures) is growing.

Investment in the Council's property assets is essential from a social, economic, environmental and community perspective. In the current financial climate, it is important that decisions are evidence based, address the short and long-term risks faced by the Council and are affordable. This is a significant challenge.

The Asset Management Strategic Plan is driven by the Council Plan 2023-2028 and the Capital Strategic Plan 2024-2029. Together, the plans will ensure that asset management decisions are taken in a planned way that allows the Council to achieve its key strategic objectives whilst ensuring that the long-term viability of the Council is not put at risk.

Purpose of the Asset Management Strategic Plan

The Council's vision for 2023-2028 is to create an Anglesey that is healthy and prosperous where people can thrive.

The purpose of the Asset Management Strategic Plan is to ensure that the Council has a financially and environmentally sustainable asset portfolio, rationalized to be fit for purpose and safe for the delivery of services.

The condition, safety, suitability, accessibility and sustainability of Operational Assets (schools, leisure centres, care homes, public toilets and so on) have a direct bearing on the delivery of front-line services to the Island's communities.

The way in which management of Investment (or Non-Operational) Assets (Industrial Estates, Smallholdings and other let property) has an impact on the income generated and costs incurred which has a direct bearing on the Council's financial position.

It is therefore important that these assets continue to be managed in a proactive and efficient way.

This high-level strategic document has a five-year lifespan and will provide the framework for ensuring there is a strategic, corporate and co-ordinated approach to the management of our assets, in line with the Council Plan.

It is important to note that whilst the purpose of this Strategic Plan and the principles within are well established, the information we hold about our portfolio is not complete. Information collection and processing is therefore a key workstream that is already underway.

The Council's Assets

The Council has a varied portfolio of assets.

These assets contribute to the delivery of services; however, they require substantial revenue and capital funding to run and maintain.

The management of these assets are informed by legislative and statutory obligations.

Type of Asset	Number	Type of Asset	Number	Type of Asset	Number
Primary Schools	39	Youth Clubs	1	Vehicles*	200
Secondary Schools	5	Industrial Units	68	Social Housing*	3,953
Canolfan Addysg y Bont	1	Retail Sites	20	Carriageway*	1,188 km
Offices	2	Community Centres	8	Footway*	661 km
Museums and Archives	2	Other Educational Establishments	3	Cycleways*	211 km
Libraries	7	Sundry Property	8	Structures*	539
Residential Care Homes	5	Maritime Sites	7	Lighting*	20,014 lights
Children's Care Homes (Cartrefi Clyd)	3	Moorings	468	Drainage*	28,064
Day Care Centres	4	Parks & Open Spaces	47	Non Illuminated Signs*	7,629
Leisure Centres	4			Other Highway Assets*	9,239
Public Conveniences	22				
Smallholdings (5,845 acres)	75				

* Beyond the scope of the Asset Management Strategic Plan

Council Plan 2023-2028

The Asset Management Strategic Plan is closely linked to the Council plan and its vision. The Council Plan is the key document serving as a focal point for decision-making at all levels; providing a framework to plan and drive forward priorities; shape annual spending; monitor performance and progress.

At its core is our desire to work with Anglesey residents, communities and partners to ensure the best possible services, improve the quality of life for all and create opportunities for future generations.

The Council Plan's vision is to:

Its six main objectives reflect the key areas the Council should be focusing its efforts on.

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Create an Anglesey that is healthy and prosperous where people can thrive.'




The Welsh Language

Increasing opportunities to learn and use the language.



Social Care and Wellbeing

Providing the right support at the right time.



Education

Ensuring an effective provision for today and for future generations.



Housing

Ensuring that everyone has the right to call somewhere home.



Economy

Promoting opportunities to develop the Island's economy.



Climate Change

Responding to the crisis, tackling change and working towards becoming a net zero organisation by 2030.



 [Council Plan 2023-2028](#)

Council Values

The Council Plan 2023-28 is underpinned by the organisation's core values, which are used to develop and guide the vision, strategic plans and services.

It also adheres to the general principles of:

- Sustainable development
- Equality and diversity
- Prevention and safeguarding
- Commitment and accountability
- Communication
- Modernisation

Values



Respect

We are respectful and considerate towards others regardless of our differences.



Honesty

We are committed to high standards of conduct and integrity.



Collaborate

We work best as a team, with our communities and partners to deliver the best outcomes for the people of Anglesey.



Champion the council and the island

We create a sense of pride in working for the council and present a positive image of the council on the council and the island.

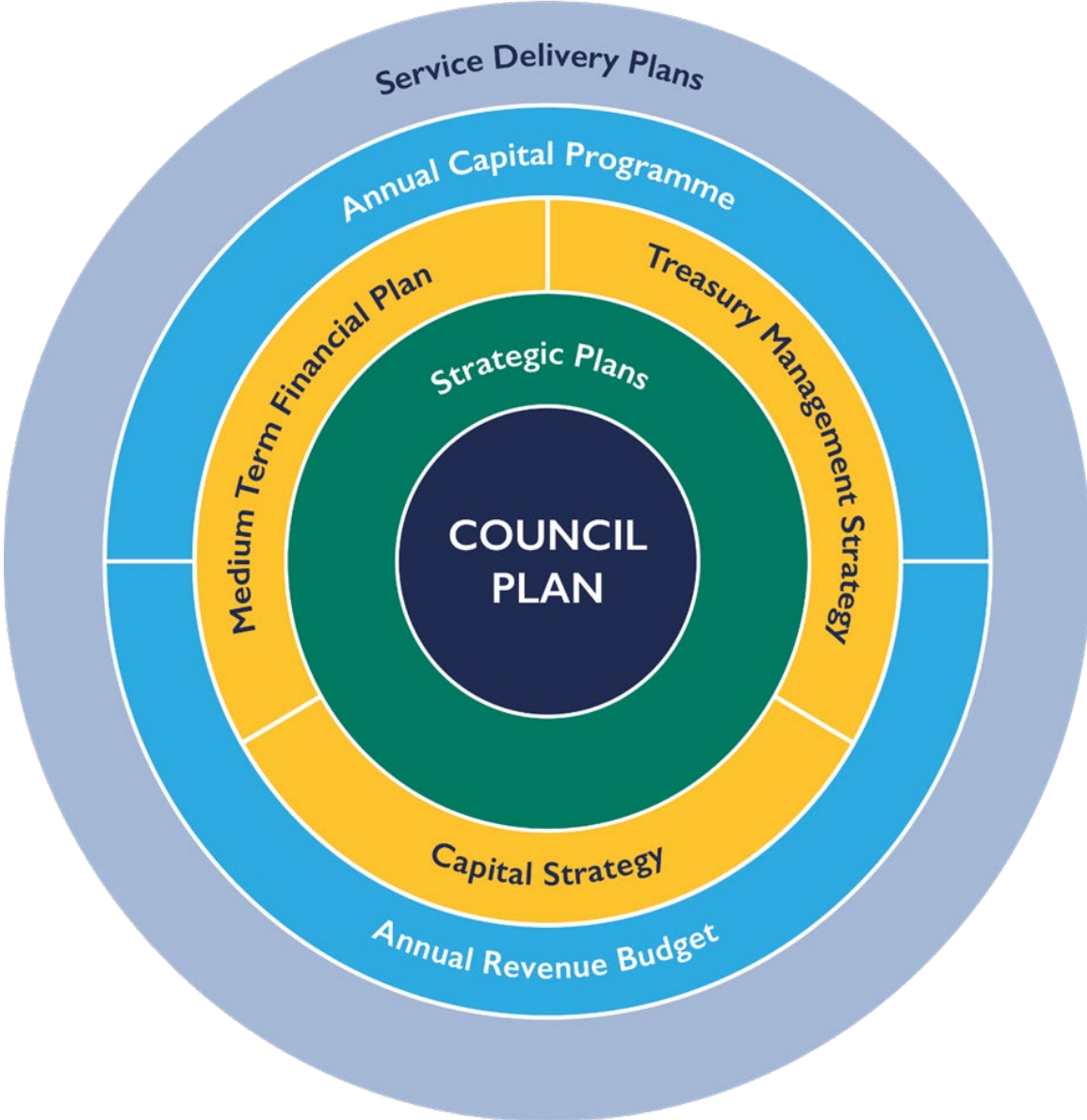


[Council Plan 2023-2028](#)

Strategic Circle

The strategic circle identifies the plans in place to ensure we are able to achieve our priorities and objectives.

This plan is a key strategic plan that aligns with the Council's Plan and contributes to the achievement of the strategic objectives and vision.



[Council Plan 2023-2028](#)

Key priority areas

To ensure that the Council has a financially and environmentally sustainable asset portfolio, rationalised to be fit for purpose and safe for the delivery of services.

1. Suitability

- A rationalised portfolio
- The right properties in the right locations
- Properties that are accessible and safe for everyone
- Properties in good condition (with budgetary constraints acknowledged)

2. Sustainability

- Reduce our carbon footprint
- Financially sustainable

3. Collaboration

- Plan and manage properties as a corporate resource to achieve the Council's vision and strategic objectives.

4. Data driven

- Proactive planning based on data
- Clarity and transparency

Suitability – a smaller portfolio, improved condition, safe and accessible

Why is this important?

We have a large historical portfolio that hasn't evolved at the same pace as our communities and their needs. We must align needs of our communities with our property portfolio.

Our maintenance backlog is increasing, and the condition of our buildings is deteriorating.

By reducing the size of our portfolio, we can concentrate our budgets and improve the condition of our properties. This will lead to us having fewer* but better-quality properties.

By providing fit for purpose properties, in the right locations, we can meet the needs of existing users and Services and plan more effectively for the future.

By providing safe and accessible properties and we can protect against health and safety risks and liability.

What are we going to do?

- Hold assets with a defined purpose only and aim for financial, socio-economic, and environmental sustainability across our property portfolio.
- Presume in favour of disposal of a property if there is no service requirement.
- Challenge the existing use of assets by identifying co-location opportunities and alternative provisions, including with partners, which could mean rationalising and disposing of properties when appropriate.
- Maintain assets so that they are in a good state of repair and legally compliant, to ensure their continued safety and suitability.
- Develop information gathering and management arrangements to evidence achievements.

How are we going to do this?

- Challenge our assets on a continued rolling programme.
- Identify properties that should be kept / invested in, and those that are surplus to requirement and should be disposed of.
- Review the portfolio and plan service provision according to service requirements and geographic areas.
- Formalise property safety arrangements and ensure that the necessary checks are completed within suitable timescales.
- Set up a rolling programme for detailed condition inspections of schools and other buildings.

Sustainability – reduced carbon footprint, increased financial efficiency

Why is this important?

Our property portfolio is one of our main carbon emitters and we will have to reduce our carbon footprint if we are to achieve our Towards Net Zero Plan. There are substantial grants linked to decarbonisation, and if we plan and prioritise correctly they offer a funding stream that will allow us to upgrade, improve and reduce the burden of maintaining our buildings whilst achieving the main goal of decarbonisation.

The current financial climate is challenging and the property portfolio's financial implications are significant. The corporate property portfolio represents a significant proportion of the value of the Council's assets, liabilities, revenue (rents) and expenditure (maintenance, energy, taxes etc.) and the portfolio can have a significant impact on the Council's financial capacity.

What are we going to do?

- Establish a carbon baseline for our buildings.
- Reduce the carbon emissions of property assets.
- Be ambitious and brave when considering opportunities to decarbonise our stock whilst accepting that there are risks associated with new technologies.
- Be open to opportunities to fund decarbonisation and energy production schemes.
- Encourage biodiversity gains when making property decisions and make wise and prudent investments.
- Reduce operational costs by using buildings more efficiently.
- Ensure maximum financial gains whilst recognising economic and social benefits.
- Make the most of external funding.

How are we going to do this?

- Develop a pathway towards net zero for the council's property portfolio.
- Establish design standards to follow when buying or renovating assets to ensure carbon efficiency and the future flexibility of the space.
- Develop performance monitoring processes and manage energy efficiently.
- Establish clear and transparent invoicing and debt collection arrangements.
- Review property disposal policies presuming in favour of ensuring the highest price.
- Explore all funding opportunities as stated in the Capital Strategy.

Collaboration – joined up thinking to deliver economic, environmental and social objectives

Why is this important?

It is crucial that property decisions are made with regard for, and in the context of, the economic, environmental and social impacts on our communities.

The property portfolio is an asset that is held with the aim of achieving the vision in the Council Plan of creating a healthy and prosperous Anglesey where people can thrive and introducing a breadth of services to support that vision.

What are we going to do?

- Work together to plan and manage properties as a corporate resource to achieve the council's vision and strategic objectives.
- Be open to opportunities to use our portfolio innovatively to support economic regeneration and the delivery of the objectives of the Housing Plan.

How are we going to do this?

- Develop a proposal for a Corporate Landlord Model for stakeholder consideration.
- Establish a view point on working in partnership with the Island's communities and other public services through the *Ystadau Cymru* programme.

Data Driven – proactive planning, clarity and transparency

Why is this important?

Decisions relating to property are significant, difficult to undo and can attract a lot of public interest. It is crucial that procedures and policies are clear and transparent.

Opinion is not always a sufficient basis for decision making when resources are limited and the decisions difficult.

We need to be able to plan our work and our investment programmes for the mid to long term to establish a long-term direction.

What are we going to do?

- Develop data gathering and management arrangements to provide evidence and aid decision making.
- Plan for the long-term despite gaps in information and uncertainties regarding resources.
- Ensure clarity about what needs to be done, the resources needed and any barriers.
- Make decisions after evaluating the options with clear and documented reasoning in line with recognised good practice.

How are we going to do this?

- Move to the CPM asset management software.
- Develop complete programmes for collecting, checking and maintaining data.
- Establish key performance indicators (KPIs) and suitable measures for managing them.
- Develop plans for undertaking prioritised work before funding is identified so that we are ready to respond to grant opportunities.
- Review or develop policies and arrangements as required.
- Establish suitable arrangements for publishing information.

Risks in delivering the Asset Management Strategic Plan

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Governance and accountability



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To ensure the plan is realised, we will establish robust arrangements. We will review the terms of reference of the Land and Assets Group to ensure its fit for purpose.

We will report to our Leadership Team and our Executive Committee.

Our arrangements will ensure clarity, accountability, coordination and the structure to monitor progress effectively.

ISLE OF ANGLESEY COUNTY COUNCIL Scrutiny Report Template	
Committee:	Corporate Scrutiny Committee
Date:	12 th March, 2024
Subject:	Corporate Scrutiny Committee Forward Work Programme
Purpose of Report:	Assist the Scrutiny Committee in considering, agreeing and reviewing its forward work programme for 2023/24
Scrutiny Chair:	Cllr Douglas Fowle
Portfolio Holder(s):	Not applicable
Head of Service:	Lynn Ball, Director of Function (Council Business) / Monitoring Officer
Report Author:	Anwen Davies, Scrutiny Manager
Tel:	07971167198
Email:	AnwenDavies@ynysmon.llyw.cymru
Local Members:	Applicable to all Scrutiny Members

1 - Recommendation/s
The Committee is requested to: R1 agree the current version of the forward work programme for 2023/24 R2 note progress thus far in implementing the forward work programme.

2 – Link to Council Plan / Other Corporate Priorities
Effective work programming is the foundation of effective local government scrutiny. Our Scrutiny rolling forward work programmes are aligned with the corporate priorities of the Council and corporate transformation programmes – ensuring the role of Member scrutiny makes a tangible contribution to the Council’s improvement priorities.

3 – Guiding Principles for Scrutiny Members
To assist Members when scrutinising the topic:-
3.1 Impact the matter has on individuals and communities [focus on customer/citizen]
3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality [focus on value]
3.3 A look at any risks [focus on risk]
3.4 Scrutiny taking a performance monitoring or quality assurance role [focus on performance & quality]
3.5 Looking at plans and proposals from a perspective of: <ul style="list-style-type: none"> • Long term • Prevention • Integration • Collaboration • Involvement [focus on wellbeing]

3.6 The potential impacts the decision would have on:

- protected groups under the Equality Act 2010
- those experiencing socio-economic disadvantage in their lives (when making strategic decisions)
- opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

[focus on equality and the Welsh language]

4 - Key Scrutiny Questions

5 – Background / Context

1. Background

1.1 Effective work programming is the bedrock of an effective local government scrutiny function¹. Done well, work programming can help lay the foundations for targeted and timely work on issues of local importance demonstrating where Member scrutiny can add value. Good practice advocates two key issues at the heart of the scrutiny forward work programme:

- i. Challenge around prioritising work streams
- ii. Need for a member-led approach and interface with officers.

1.2 Basic principles of good work programming²

- Work programming should not be a “start-stop” process
- Complementary work programmes for separate scrutiny committees
- Balance between different methods of work
- An effective process for reporting / escalating issues to the Executive
- Input and views of internal stakeholders
- Close working with the Executive
- Links with the Annual Scrutiny Report (evaluation and improvement tool).

2. Local context

2.1 There is now a well-established practice of forward work programming which are now rolling programmes focusing on the quality of scrutiny with fewer items, to add value. They are an important tool to assist Members in prioritising their work and are discussed with the Leadership Team and Heads of Service. Both committees review the content of their work programmes on a regular basis, to ensure that they remain relevant and keep abreast with local priorities. Our local forward planning arrangements now ensure greater focus on:

- Strategic aspects
- Citizen / other stakeholder engagement and outcomes
- Priorities of the Council Plan and transformation projects
- Risks and the work of inspection and regulation
- Matters on the forward work programme of the Executive.

¹ A Cuning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

² A Cuning Plan? Devising a scrutiny work programme, Centre for Public Scrutiny (March, 2011)

Outcome: rolling work programmes for scrutiny committees which are aligned with corporate priorities.

2.2 Committee chairs lead on developing the forward work programmes and are submitted to the monthly Scrutiny Chairs and Vice-chairs Forum and for approval at each ordinary meeting of the scrutiny committees. The Forum is considered an important vehicle to oversee these programmes and jointly negotiate priorities.

2.3 **“Whole council” approach to Scrutiny:** our work programmes provide a strong foundation for our improvement programme, ensuring the role that Scrutiny plays in the Authority’s governance arrangements:

- i. Supports robust and effective decision-making
- ii. Makes a tangible contribution to the Council’s improvement priorities
- iii. Continues to evolve.

3. Issues for consideration

3.1 The Scrutiny Committee receives regular update reports on the implementation of its forward work programme. A copy of the current 2023/24 work programme is attached as **APPENDIX 1** to this report for reference and includes changes made to the work programme since the Committee last considered the document.³

3.2 Where appropriate, items may be added to the Committee’s forward work programme during the municipal year. Requests for additional matters to be considered for inclusion on the work programme can be submitted via the Members Request Form for an item to be considered for Scrutiny. Requests are initially considered by the Scrutiny Chairs and Vice-chairs Forum, using the following criteria:

- the Council’s strategic objectives and priorities (as outlined in the Council Plan)
- the ability of the Committee to have influence and/or add value on the subject (A Scrutiny Test of Significance Form will be completed).

6 – Equality Impact Assessment [including impacts on the Welsh Language]

6.1 Potential impacts on protected groups under the Equality Act 2010

6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

Not applicable for this overarching issue but will be considered as an integral part of preparing for specific proposals to be submitted for consideration by the Committee.

7 – Financial Implications

Not applicable.

8 – Appendices:

³ Meeting of the Corporate Scrutiny Committee convened on 27th February, 2024

Corporate Scrutiny Committee Forward Work Programme 2023/24

9 - Background papers (please contact the author of the Report for any further information):

Anwen Davies, Scrutiny Manager, Isle of Anglesey, Council Offices, Llangefni. LL77 7TW

ITEMS SCHEDULED FOR SCRUTINY → MAY, 2023 – APRIL, 2024
[Version dated 04/03/24]

Note for Stakeholders and the Public:

A [Protocol for Public Speaking at Scrutiny Committees](#) has been published by the Council.

Should you wish to speak on any specific item at a Scrutiny Committee then you should register your interest by submitting a written request using the form available as soon as possible and at least 3 clear working days prior to the specific Committee meeting. You can access information about the meeting and which items being discussed by reading this Forward Work Programme. Contact the Scrutiny Manager if you have any queries

[\[AnwenDavies@ynysmon.gov.uk\]](mailto:AnwenDavies@ynysmon.gov.uk)

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
May, 2023 (23/05/23)	May, 2023 (23/05/23)
Election of Chair: 2023/24	Election of Chair: 2023/24
Election of Vice-chair: 2023/24	Election of Vice-chair: 2023/24
June, 2023 (20/06/23) – Q4	June, 2023 (21/06/23)
Performance Monitoring: Corporate Scorecard Qtr4: 2022/23	Welsh Language: <ul style="list-style-type: none"> • Annual Report on the Welsh Standards: 2022/23 • Welsh in Education Strategic Plan: 2022/23 → Measure Progress • Education Scrutiny Panel Progress Report
Modernising Learning Communities and Developing the Welsh Language Strategy	Gwynedd & Ynys Môn Public Services Board Annual Report: 2022/23
Area of Outstanding Natural Beauty Management Plan	Destination Management Strategic Plan
Annual Delivery Plan: 2023/24	North Wales Economic Ambition Board Qtr 4: 2022/23 Progress Report
Committee Forward Work Programme for 2023/24	Committee Forward Work Programme for 2023/24
September, 2023 (19/09/23) – Q1	September, 2023 (19/09/23) - Education
Performance Monitoring: Corporate Scorecard Q1: 2023/24	Consultation on the Future of Fire and Rescue Services in North Wales – Isle of Anglesey County Council comments
Finance Scrutiny Panel Progress Report	GwE Annual Report for the Isle of Anglesey: 2022/23
Annual Performance Report: 2022/23	Education Scrutiny Panel Progress Report
Nomination of Committee Member on the Finance Scrutiny Panel	Education Scrutiny Charter

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
Committee Forward Work Programme for 2023/24	Committee Forward Work Programme for 2023/24
October, 2023 (18/10/23) - meeting cancelled	
	October, 2023 (17/10/23)
	Regional Emergency Planning Service Annual Report: 2022/23
	Annual Report North Wales Regional Partnership Board (Part 9): 2022/23
	Public Participation Strategic Plan: 2023/2028
	Committee Forward Work Programme for 2023/24
November, 2023 (13/11/23) – Additional Meeting	
	Betsi Cadwaladr University Health Board
November, 2023 (21/11/23) - Q2	
Monitoring Performance: Corporate Scorecard Q2: 2023/24	November, 2023 (22/11/23) – Crime and Disorder
Empty Homes Strategic Plan: 2023/28	Waste and Recycling Strategic Plan: 2023/2028
Social Scrutiny Journey Progress Report	Gwynedd & Ynys Môn Community Safety Partnership Annual Report: 2022/23
Nomination of Committee Member on the Social Services Scrutiny Panel / Corporate Parenting Panel	Ynys Môn Levelling Up Programme – Measure Progress
Committee Forward Work Programme for 2023/24	Committee Forward Work Programme for 2023/24
January, 2024 (16/01/24) – 2024/25 Budget (morning)	
2024/25 Budget Setting (Revenue Budget) – initial budget proposals	January, 2024 (18/01/24)
Finance Scrutiny Panel Progress Report	Modernising Day Opportunities: Learning Opportunities (Holyhead area)
	North Wales Economic Ambition Board Qtr 2: 2023/24 Progress Report
	Committee Forward Work Programme for 2023/24
January, 2024 (16/01/24) (afternoon)	
Tenant Participation Strategic Plan	
Asset Management Strategic Plan (Housing)	
Local Performance Indicators: Housing Services – Progress Report	
Committee Forward Work Programme for 2023/24	
February, 2024 (13/02/24) – additional meeting	
Proposal Paper: Transfer Pupils from Ysgol Carreglefn to Ysgol Llanfechell and Close Ysgol Carreglefn	

CORPORATE SCRUTINY COMMITTEE	PARTNERSHIP AND REGENERATION SCRUTINY COMMITTEE
February, 2024 (27/02/24) – 2024/25 Budget	February, 2024 (06/02/24) - Education
Final Draft Budget Proposals for 2024/25 – revenue & capital	Education Scrutiny Panel Progress Report
Finance Scrutiny Panel Progress Report	Equalities Strategic Plan: 2024/2028
Committee Forward Work Programme for 2023/24	Committee Forward Work Programme for 2023/24
March, 2024 (12/03/24) - Q3	March, 2024 (13/03/24)
Monitoring Performance: Corporate Scorecard Q3: 2023/24	Tackling Poverty Strategic Plan 2024-2029
Performance Review Findings – Disabled Facilities Grants	Ynys Môn Levelling Up Programme – Measure Progress
Asset Management Strategic Plan:2024/2029	Corporate Safeguarding
Housing Revenue Account Business Plan: 2024/2054	Annual Report on Equalities: 2022/23
	Item for Information - North Wales Economic Ambition Board Qtr 3: 2023/24 Progress Report
Committee Forward Work Programme for 2023/24	Committee Forward Work Programme for 2023/24
April, 2024 (16/04/24)	April, 2024 (17/04/24)
Local Housing Market Assessment	Public Services Board – governance arrangements / scrutiny of delivery of the Wellbeing Plan
Report of the Scrutiny Task & Finish Group – Letting of Council Housing	
Committee Forward Work Programme for 2023/24	Committee Forward Work Programme for 2023/24

Items to be scheduled:

Corporate Scrutiny Committee	Partnership and Regeneration Scrutiny Committee
Service Asset Management Plan 2021/31 – Smallholdings Estate (June, 2024)	Modernising Day Opportunities: Learning Disabilities (June, 2024)
Census 2021	Ynys Môn Levelling Up Programme – Measure Progress (November, 2024 and January, 2025)
Transformation and Modernisation of Adults’ Services	North Wales Police & Crime Commissioner
Modernisation of Learning Communities and Strengthen the Welsh Language Programme	North Wales Fire & Rescue Service
	Welsh Ambulance Services NHS Trust
	Medrwn Môn

	Scrutiny of Partnerships
	Gypsy and Traveller Accommodation Action Plan
	Gwynedd & Ynys Môn Public Services Board – Annual Report 2023/24 (June, 2024)
	Communities for Work Plus Programme: Annual Report 2023/24 (June, 2024)
	Improving Reliability and Resilience across the Menai Straits
	Anglesey Free Port
	Anglesey Local Development Plan
	Impact of Tourism on Anglesey Local Communities (resolution of the Partnership and Regeneration Scrutiny Committee, 21/06/2023)